



Introduction to the Company

Overview

Shinhan Financial Group was established by Shinhan Bank(est. 1982) as Korea's first financial holding company of private capital on September 1, 2001. Since then, it merged with companies like Choheung Bank, which is over one hundred years old, and LG Card, growing as a representative financial brand in Korea now.

Shinhan Financial Group, which consists of twelve affiliates including Shinhan Bank, Shinhan Card, Shinhan Investment Corp., Shinhan Life Insurance, Shinhan BNP Paribas Asset Management, Shinhan Capital, and Jeju Bank, promotes synergy and customer value through close networks between such affiliates to meet the various needs of the customers, solidifying its status as the top finance brand in Korea. In addition, in a bid to create stable profits and discover sustainable sources of profit, Shinhan Financial Group utilizes nationwide channel networks and customer based on the balanced business line between banking and non-banking sectors, strengthening the basis of core businesses of each affiliate, while operating matrix-type corporate structures(CIB, PWM) based on the banking and securities sector in order to maximize synergy for customers. Also, in a bid to establish a foundation for success in the global market, Shinhan Financial Group owns 140 networks in 19 countries, such as USA, United Kingdom, Japan, China, Germany, India, Hong Kong, Vietnam, and Singapore.

Global Initiative

Shinhan Financial Group complies with global standards by participating in sustainable initiatives. Shinhan Bank and Shinhan BNP Paribas Asset Management participate in the CDP(Carbon Disclosure Project). Shinhan Bank has joined UN Global Compact and is upholding its ten principles on human rights, labor, environment, and anti-corruption, and is also participating in UNEP-FI(United Nations Environment Programme-Finance Initiative), an environment-related initiative led by the UN.

Shinhan Financial Group also made an oath to support and comply with the Universal Declaration of Human Rights and Guiding Principles on Business and Human Rights by the United Nations Commission of Human Rights through a declaration of human rights.

Sustainability Assessment

As an acknowledgement of its efforts on fulfilling CSR, Shinhan Financial Group is included in major sustainability indices in Korea and overseas, and is receiving attention from long-term investors such as global institutional investors and pension funds. Shinhan Financial Group is included in KRX SRI, KRX SRI ECO, KRX SRI Governance selected by Korea Exchange, as well as global indices such as Dow Jones Sustainability Index(DJSI), FTSE4Good, and MSCI ESG.

Assessment Institution(Index)	Assessment Result	Grade/Score in 2015
RobecoSAM(DJSI)	Included in DJSI World for three consecutive years	88
Korea Corporate Governance Service(KRX SRI, etc.)	Received the 'Grand Prize' as a company with outstanding corporate governance(first place)	A+
CDP	Selected in Carbon Management Honors Club for two consecutive years	100A
Corporate Knights(Global 100)	Ranked 18th on the list of the Global 100 Most Sustainable Corporations by The World Economic Forum	68.80%



Shinhan Financial Group, received the Grand Prize as a company with outstanding corporate governance