SHG LISTED NYSE

Compassionate Finance
Sharing the Future

Business Results

2014 1Q

Shinhan Financial Group

Disclaimer Statement

The financial information contained herein has neither been reviewed or audited by independent auditors.

Therefore, no assurance is given that the financial information contained herein is accurate or complete, and such financial information may differ from the financial information to be contained in our financial statements reviewed by independent auditors. The information contained herein is subject to change without further notice.

We also note the following:

1) Financial information for periods on or following January 1, 2010 has been prepared in accordance with the Korean IFRS, whereas financial information for periods on or prior to December 31, 2009 has been prepared in accordance with Korean GAAP.

2) Financial information as of and for the year ended December 31, 2012 has been retroactively restated to reflect new standards under and amendments to Korean IFRS that became effective in 2013.

3) On April 1, 2013, Shinhan Savings Bank merged with Yehanbyoul Savings Bank, with the latter as the surviving entity doing business under the name of Shinhan Savings Bank. Prior to this date, both of these entities were SFG's direct subsidiaries. Following the merger, the former Shinhan Savings Bank was liquidated. Accordingly, financial information of old Shinhan Savings Bank (the liquidated entity) prior to this date was consolidated with new Shinhan Savings Bank (the surviving entity after the merger).

This presentation material is available at our website, www.shinhangroup.com.

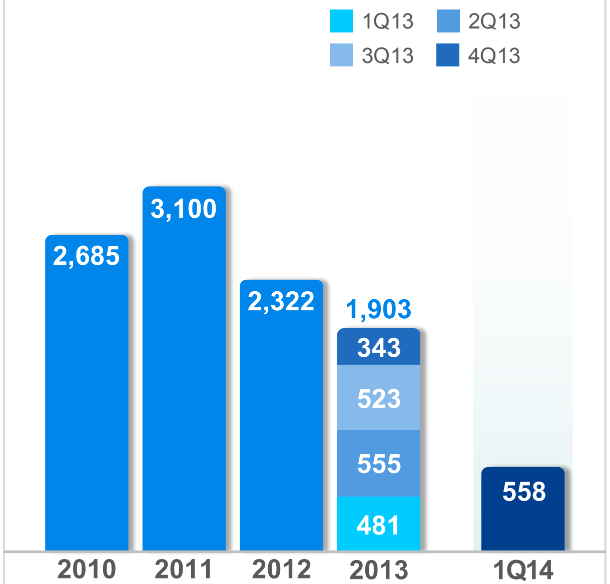
Note) Some of the totals may not sum due to rounding.

Contents

2014 1Q Business Results Highlights (1)

SHINHAN FINANCIAL GROUP

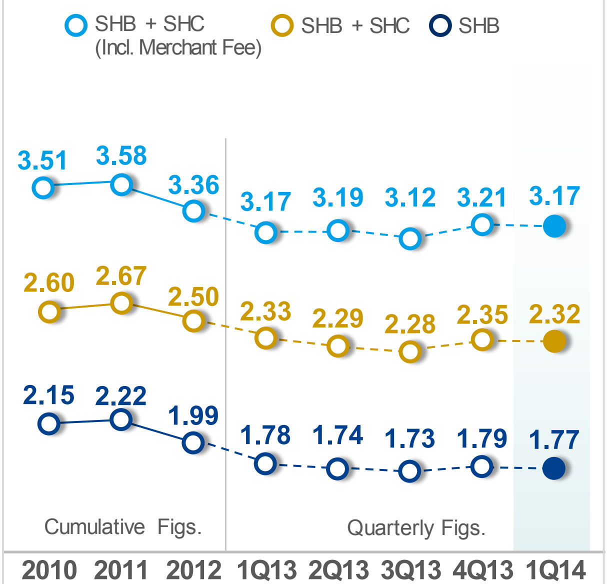
Group Net Income (KRW bil.)



2014 1Q Net Income : 558.4bil. (16.1% YoY improvement)

- SFG posted net income 558.4bil. in 1Q, improved by 16.1% YoY.
- Interest income increased by 3.2% YoY, attributed to moderate loan growth coupled with stable margin.
- Non-interest income dropped by 34.5% YoY, due to decreased volume of security sales gains along with increase in impairment losses from securities holdings.
- SG&A tamed at 2.1% YoY, through tightened cost control whereas decreased by 5.3% QoQ due to absence of seasonal pick-up in general expenses during previous quarter.

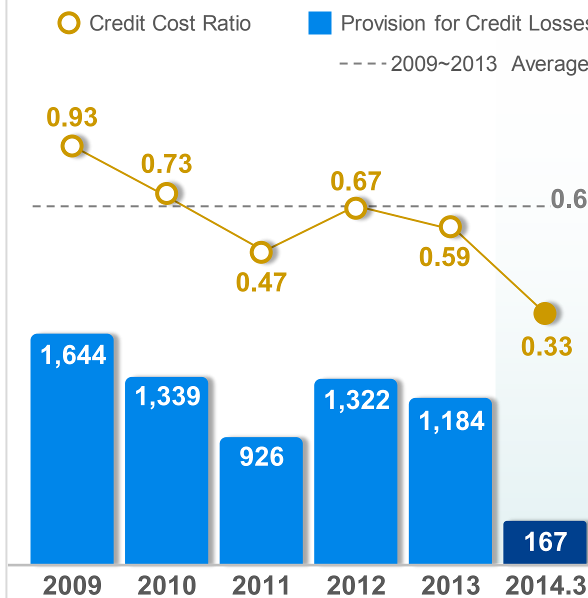
NIM (%)



2014 1Q Bank NIM 1.77%, Group NIM 2.32%

- Group NIM marked 2.32% dropped by 3bp QoQ.
- SHB's quarterly margin dropped by 2bp QoQ to 1.77%. Excluding one-off recognition of overdue interest recovery during 1Q14, recurring NIM stands at 1.75%. Slight improvement QoQ, excluding positive one-offs reflected in 4Q13.
- Group NIM including credit card merchant fee marked 3.17%, 4bp contraction QoQ, largely due to seasonal decrease in sales volume.

Credit Cost Ratio (%, KRW bil.)



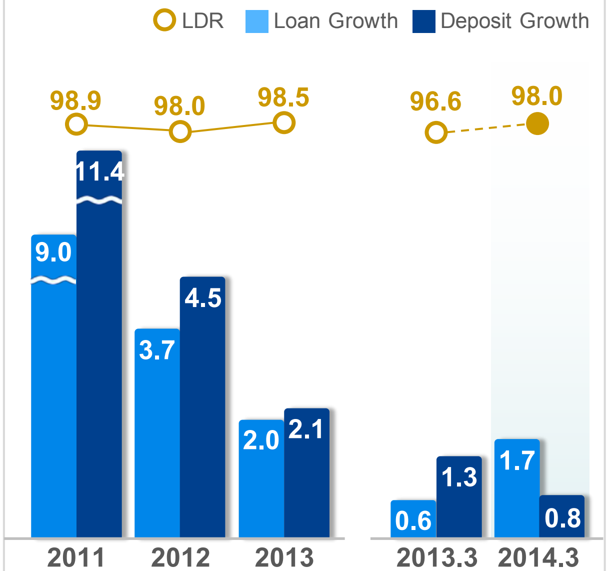
2014 1Q Credit Cost Ratio at 0.33% (35bp lower than 5-year Average)

- Group credit costs improved by 26bp to 0.33% compare to 0.59% in FY2013.
- SHB's provision for credit losses decreased by 76.8% YoY to 57.2bil., due to elimination of one-off provision related to collective mortgage loans in 1Q13 coupled with one-off write-back during 1Q14.
- SHC's provision for credit losses increased by 5.5% YoY and 11.4% QoQ mainly due to expected decrease in recovery from written-off assets.

2014 1Q Business Results Highlights (2)

Loans & Deposits

(%)

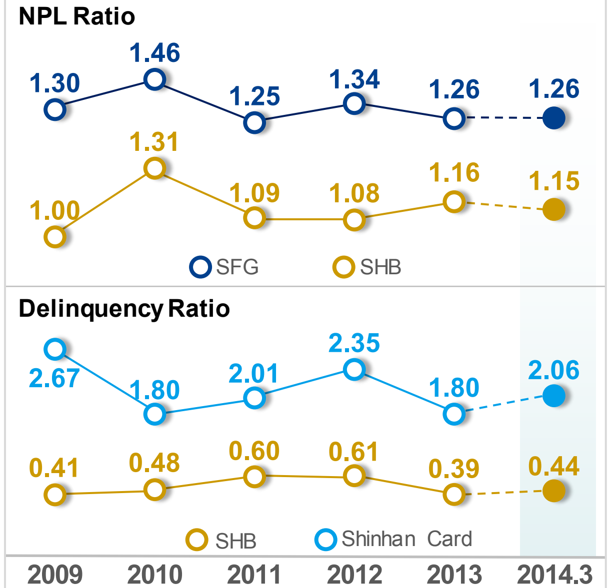


1Q14 Loan/Deposit growth at 1.7%,0.8%
LDR stood at 98.0%

- KRW loan balance as end of 1Q14 marked 149.6 tril. up by 1.7% YTD. Corporate; Large Corporate loans and SME loans increased by 5.7% and 1.6% respectively. Retail; Retail Personal loans including unsecured personal loans and Jeonse loans increased by 1.9% YTD bringing up retail loan growth by 0.7% YTD.
- Deposit increased by 0.8% YTD to reach 151.7 tril., attributed to stable increase in low costs deposits.
- LDR stood at 98.0% remaining at a stable level.

NPL / Delinquency Ratio

(%)

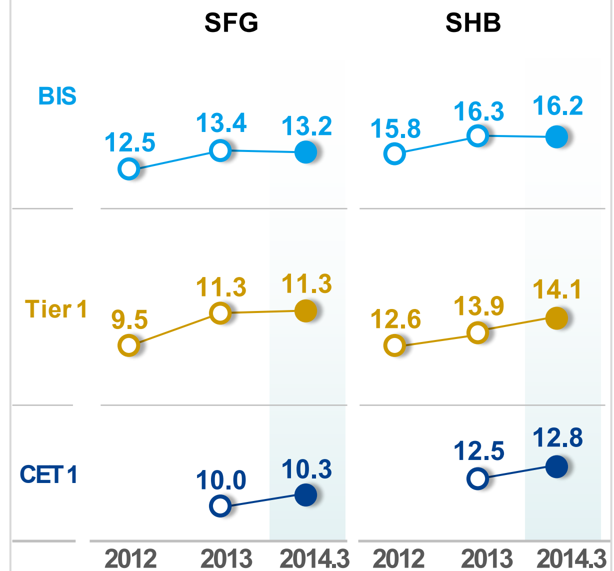


2014 1Q Group NPL Ratio 1.26%,
SHB Delinquency Ratio 0.44%

- NPL ratio for the Group recorded 1.26%, maintaining similar level QoQ, whereas SHB recorded 1.15% improved by 0.01%p QoQ.
- NPL coverage ratio for the Group and SHB each marked 161% and 147%, decreased by 2%p respectively.
- Delinquency ratio for the Bank and Credit Card marked 0.44% and 2.06%, increased by 0.05%p and 0.26%p respectively. However, on pre write-off basis, the level of delinquency has improved and remains in tact.

Capital Adequacy

(%)



Note) Figs. from 2013 Group/Bank based on Basel3,
Figs. for 2012 Group based on Basel1, Bank Basel2

2014 1Q Group CET1 Ratio 10.3%
SHB CET1 Ratio 12.8%

- Based on BASEL3, Group's Common Equity Tier1 and BIS ratio each marked 10.3% and 13.2% driven by growth in earnings with stable level of risk weighted assets.
- Based on BASEL3, SHB's Common Equity Tier1 and BIS ratio each marked 12.8% and 16.2%, maintaining sufficient capital base.

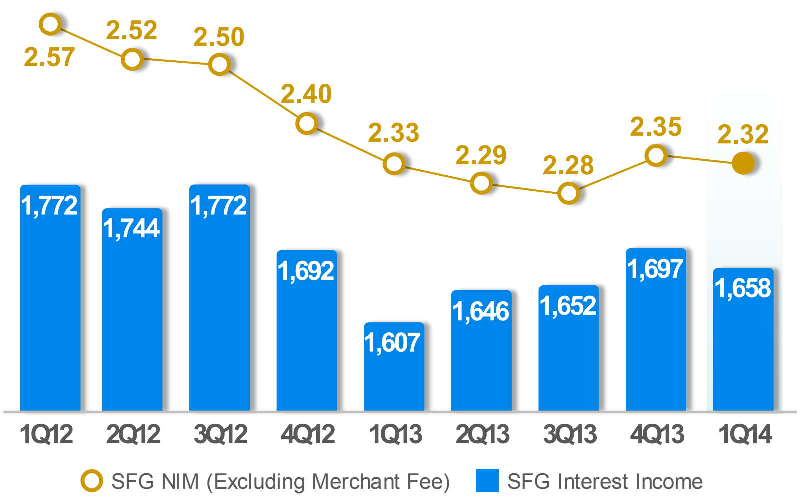
Ⅱ. Income

1. SFG Income
2. Subsidiaries Income (1)
3. Subsidiaries Income (2)
4. SHB Income / NIM
5. SHB Non-Interest Income / G&A Expenses
6. Shinhan Card Income

SFG Income

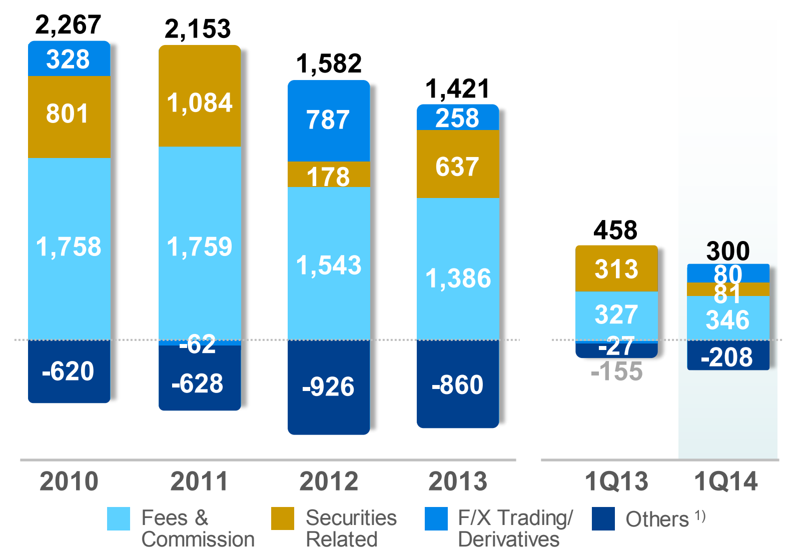
SFG Interest Income & NIM(Quarterly)

(%, KRW bil.)



SFG Non-Interest Income

(KRW bil.)



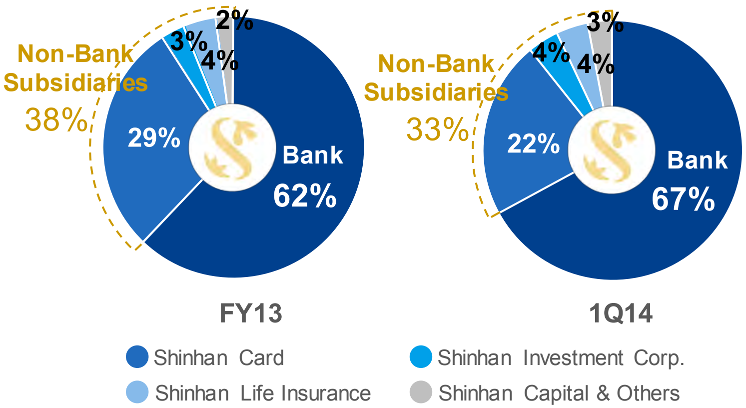
Note 1) Including Insurance Fees on Deposits, Contribution Expenses etc.

(KRW bil.)	1Q14	1Q13	YoY%	4Q13	QoQ%
Operating Income (a=b+c)	1,957.5	2,064.5	-5.2	1,887.1	3.7
Interest Income (b)	1,658.0	1,606.9	3.2	1,697.3	-2.3
Non-Interest Income (c)	299.6	457.6	-34.5	189.9	57.8
G&A Expenses (d)	1,032.7	1,011.0	2.1	1,090.1	-5.3
Pre-Provision Oper. Income (e=a-d)	924.9	1,053.6	-12.2	797.0	16.0
Non-Operating Income (f)	18.0	13.9	29.9	-5.9	n.a.
Pre-Provision Income (g=e+f)	942.9	1,067.4	-11.7	791.1	19.2
Provision for Credit Losses (h)	167.0	386.2	-56.7	329.6	-49.3
Earnings before Income Tax (i=g-h)	775.8	681.3	13.9	461.5	68.1
Income Tax	180.3	158.7	13.6	81.6	120.9
Consolidated Net Income 1)	558.4	480.9	16.1	343.3	62.7

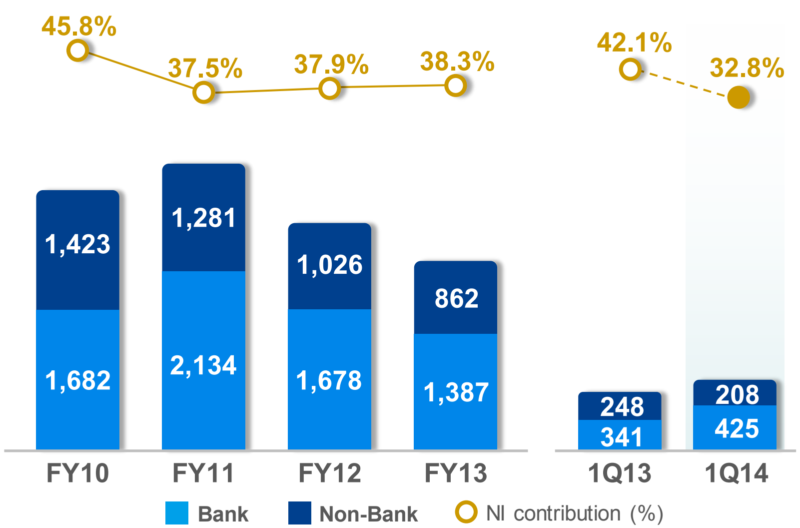
Note 1) Net Income in Controlling Interest

Subsidiaries Income (1)

Net Income Contribution by Subsidiaries



Net Income Contribution by Non-Bank Subsidiaries [Note)] (KRW bil.)



Note) After reflecting ownership by SFG

(KRW bil.)	Net Income [A]	Ownership [B]	Net Income (A x Ownership) [C=A x B]	Adjustment [D]	Net Income (Consolidated) [E=C+D]
Bank (a)	425.0		425.0	-35.6	389.5
Shinhan Bank	425.1	100.0%	425.1	-35.6	389.5
Jeju Bank	-0.1	68.9%	-0.0	-0.0	-0.1
Non-Bank (b)	210.4		207.8	2.3	210.1
Shinhan Card	141.2	100.0%	141.2	1.2	142.3
Shinhan Investment Corp.	26.7	100.0%	26.7	0.5	27.2
Shinhan Life Insurance	21.8	100.0%	21.8	3.2	25.0
Shinhan BNPP AM	7.3	65.0%	4.7	0.1	4.8
Shinhan Capital	11.7	100.0%	11.7	0.9	12.5
Shinhan Savings Bank	-0.1	100.0%	-0.1	-0.1	-0.2
Shinhan Data System	0.6	100.0%	0.6	-3.4	-2.8
Shinhan AITAS	1.3	99.8%	1.3	-	1.3
Shinhan Credit Information	-0.0	100.0%	-0.0	-0.0	-0.0
Shinhan Private Equity	-0.0	100.0%	-0.0	-	-0.0
SFG (c)				-41.2 [2)]	-41.2
Total (d=a+b+c) [1)]	635.4		632.8	-74.4	558.4

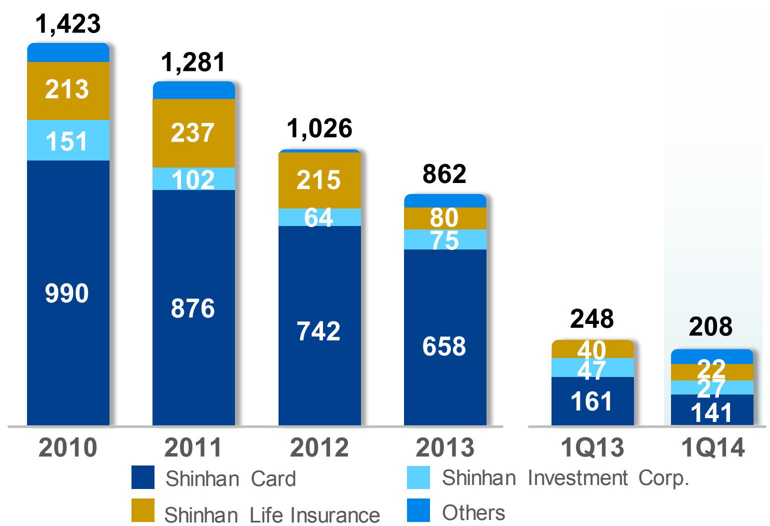
Note) 1) Net Income in Controlling Interest

2) SFG (Separate): Brand Fee Income KRW 28.6bil., Interest Expense KRW -56.6bil., G&A etc. KRW -15.2bil.

Subsidiaries Income (2)

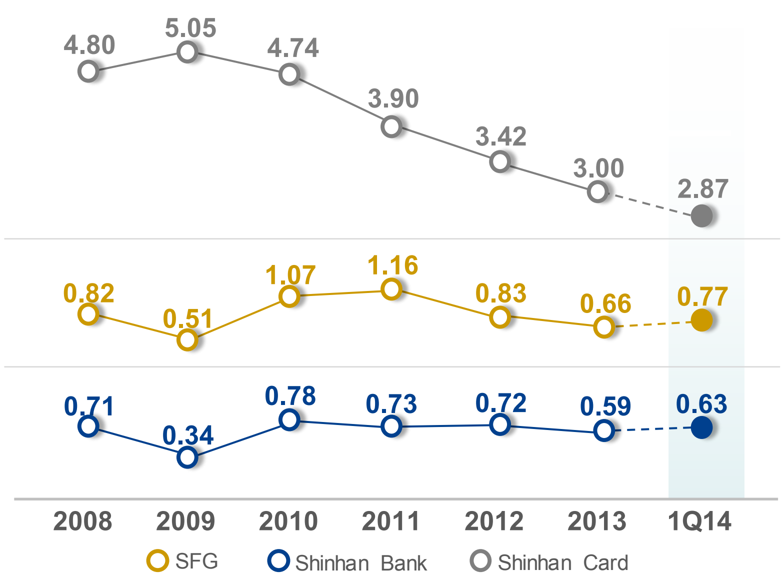
Non-Bank Net Income

(KRW bil.)



ROA

(%)



(Reflecting SFG Ownership, KRW bil.)	1Q14	1Q13	YoY%	4Q13	QoQ%
Bank (a)	425.0	341.2	24.6	286.5	48.4
Shinhan Bank	425.1	337.9	25.8	283.3	50.1
Jeju Bank	-0.0	3.2	n.a.	3.2	n.a.
Non-Bank (b)	207.8	248.2	-16.3	145.0	43.3
Shinhan Card	141.2	160.6	-12.1	123.3	14.5
Shinhan Investment Corp.	26.7	47.1	-43.2	2.7	878.1
Shinhan Life Insurance	21.8	40.3	-46.0	3.3	551.7
Shinhan BNPP AM	4.7	5.7	-16.1	5.0	-4.7
Shinhan Capital	11.7	13.3	-12.4	13.3	-12.3
Shinhan Savings Bank	-0.1	-21.3	n.a.	-4.0	n.a.
Shinhan Data System	0.6	0.8	-28.7	-0.2	n.a.
Shinhan AITAS	1.3	0.8	65.5	0.7	91.9
Shinhan Credit Information	-0.0	0.2	n.a.	0.1	n.a.
Shinhan Private Equity	-0.0	0.6	n.a.	0.7	n.a.
Total (a+b)	632.8	589.3	7.4	431.5	46.7
Consolidate Net Income[1]	558.4	480.9	16.1	343.3	62.7

1) Net Income in Controlling Interest

SHB Income / NIM

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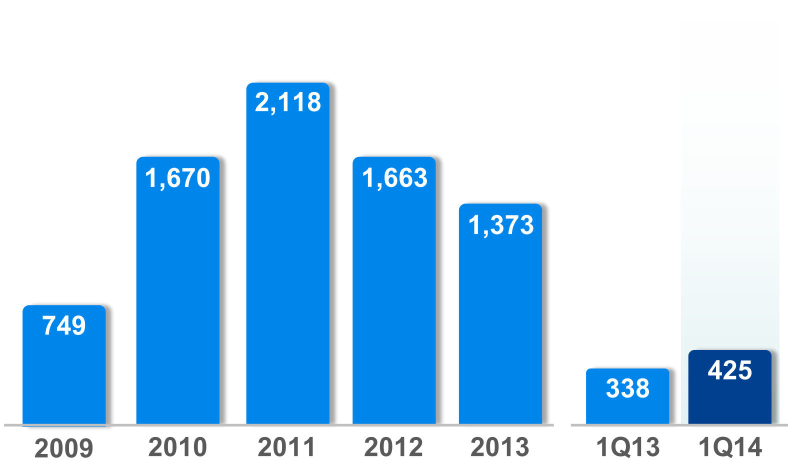
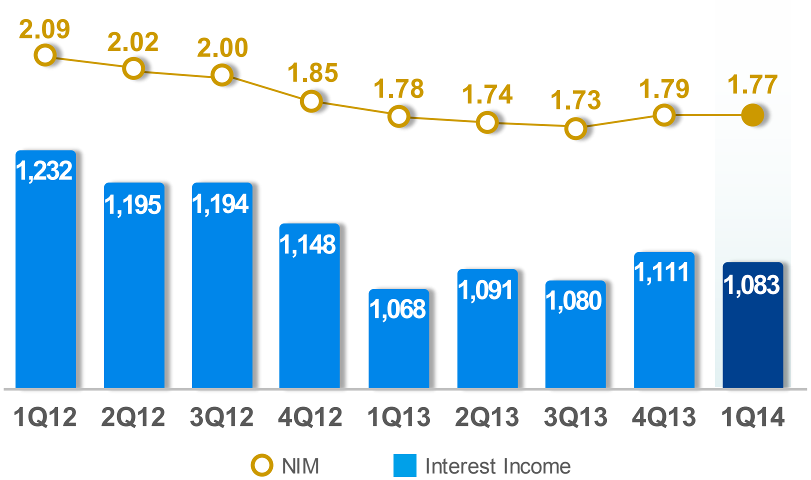
Net Income

(KRW bil.)



Interest Income/NIM(Quarterly)

(%, KRW bil.)



(KRW bil.)	1Q14	1Q13	YoY%	4Q13	QoQ%
Operating Income (a=b+c)	1,255.4	1,318.3	-4.8	1,225.6	2.4
Interest Income (b)	1,083.1	1,068.4	1.4	1,111.3	-2.5
Non-Interest Income (c)	172.3	250.0	-31.1	114.4	50.7
G&A Expenses (d)	664.5	657.5	1.1	671.5	-1.0
Pre-Provision Oper.Income (e=a-d)	590.9	660.9	-10.6	554.1	6.6
Non-Operating Income (f)	7.1	10.2	-30.4	-9.4	n.a.
Pre-Provision Income (g=e+f)	597.9	671.1	-10.9	544.7	9.8
Provision for Credit Losses (h)	57.2	246.8	-76.8	229.2	-75.0
Earnings before Income Tax (i=g-h)	540.8	424.3	27.5	315.6	71.4
Income Tax	115.6	86.3	34.0	32.2	258.5
Net Income [1)]	425.1	337.9	25.8	283.3	50.1

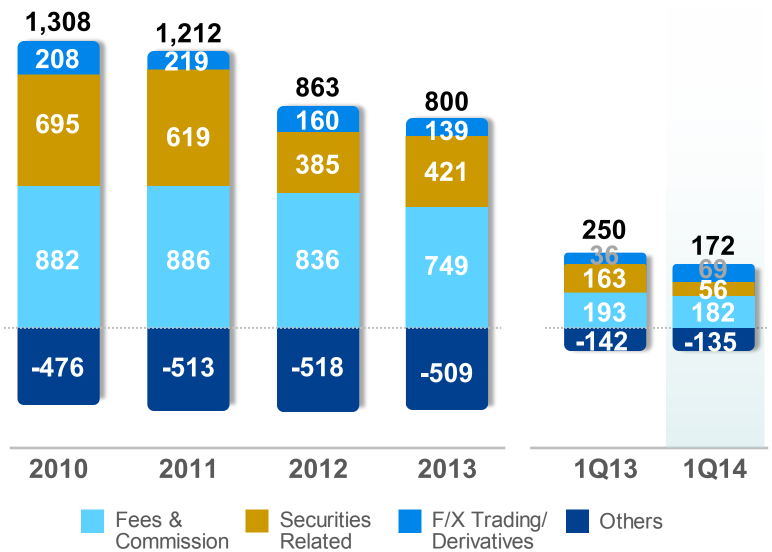
1) Net Income in Controlling Interest

(%)	1Q12	2Q12	3Q12	4Q12	1Q13	2Q13	3Q13	4Q13	1Q14
NIS (a-b) (quarterly)	2.23	2.16	2.11	1.95	1.87	1.87	1.83	1.91	1.91
Loan interest rate (a)	5.47	5.39	5.24	4.92	4.69	4.52	4.36	4.30	4.20
Deposit interest rate (b)	3.24	3.23	3.12	2.97	2.81	2.65	2.52	2.39	2.29
NIM(quarterly)	2.09	2.02	2.00	1.85	1.78	1.74	1.73	1.79	1.77
NIM(cumulative figures)	2.09	2.05	2.03	1.99	1.78	1.76	1.75	1.76	1.77

SHB Non-Interest Income / G&A Expenses

Non-Interest Income

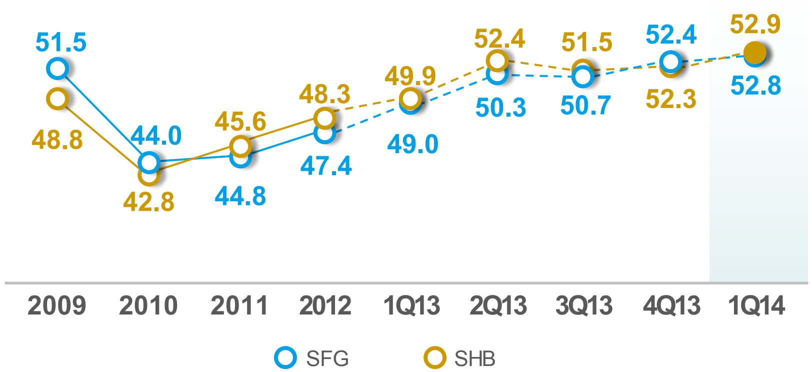
(KRW bil.)



(KRW bil.)	1Q14	1Q13	YoY%	4Q13	QoQ%
Non-Interest Income	172.3	250.0	-31.1	114.4	50.7
Fees & Commission	182.0	193.2	-5.8	189.0	-3.7
(Fund)	25.5	30.2	-15.8	30.0	-15.2
(Bancassurance)	19.6	35.0	-44.1	19.5	0.6
(Trust Fees)	11.1	11.0	0.6	9.9	11.6
Securities Related	55.9	163.1	-65.7	30.7	82.2
FX Trading/Derivatives	69.1	35.8	93.1	26.0	166.3
Others	-134.7	-142.1	n.a.	-131.3	n.a.
(Contribution Expenses)	-59.1	-61.1	n.a.	-59.7	n.a.
(Insurance Fees on Deposits)	-61.0	-58.5	n.a.	-60.5	n.a.

Cost-Income Ratio

(%)

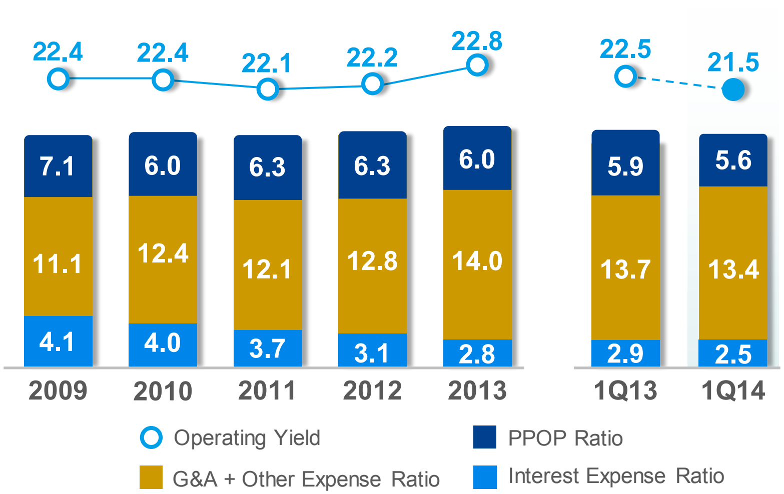


Note) Cumulative Figures

(KRW bil.)	1Q14	1Q13	YoY%	4Q13	QoQ%
G&A Expenses	664.5	657.5	1.1	671.5	-1.0
Salary & Employee Benefits	397.3	401.1	-0.9	348.4	14.0
D & A	52.2	46.5	12.2	52.5	-0.6
Other Expenses	215.0	209.8	2.5	270.5	-20.5

Operating Yield and PPOP Ratio

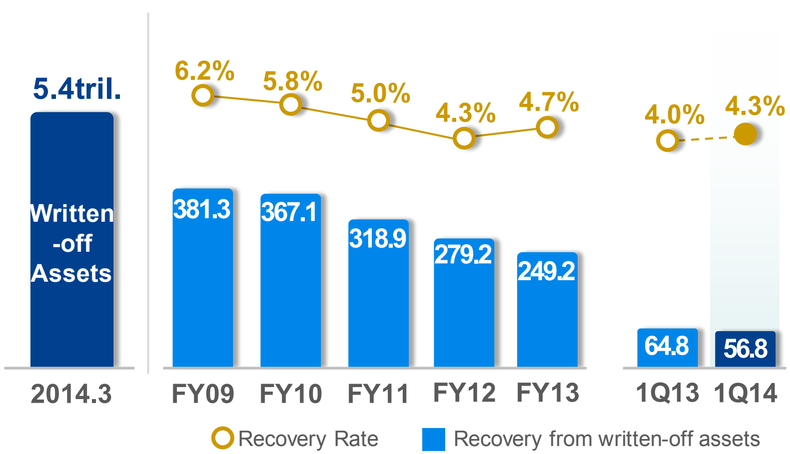
(%)



Note) Net of Derivatives & F/X

Recovery from Written-off Assets

(KRW bil.)



(KRW bil.)	1Q14	1Q13	YoY%	4Q13	QoQ%
Operating Revenue (a)	1,094.7	1,186.2	-7.7	1,135.6	-3.6
Card Business	920.0	914.1	0.6	955.9	-3.8
Installment Finance	20.9	24.4	-14.2	21.9	-4.5
Lease	9.4	11.1	-15.3	9.8	-3.8
Others	144.4	236.6	-39.0	148.0	-2.4
(Derivatives & FX)	28.0	74.7	-62.5	26.3	6.7
Interest Expense (b)	126.1	142.4	-11.5	131.3	-3.9
G&A Expenses (c)	160.5	159.1	0.9	209.1	-23.2
Commissions & Other Expenses (d)	532.1	593.0	-10.3	551.4	-3.5
(Derivatives & FX)	23.3	70.8	-67.1	21.8	6.8
Pre-Provision Income (e=a-b-c-d)	275.9	291.6	-5.4	243.8	13.2
Provision for Credit Losses (f)	91.4	86.7	5.5	82.1	11.4
Earnings before Income Tax (g=e-f)	184.5	204.9	-10.0	161.8	14.0
Income Tax	43.3	44.3	-2.2	38.5	12.7
Net Income	141.2	160.6	-12.1	123.3	14.5

Ⅲ. Assets & Liabilities

1. SFG Asset Growth
2. SHB Loan / Deposit Growth
3. Shinhan Card Asset Growth

SFG Asset Growth

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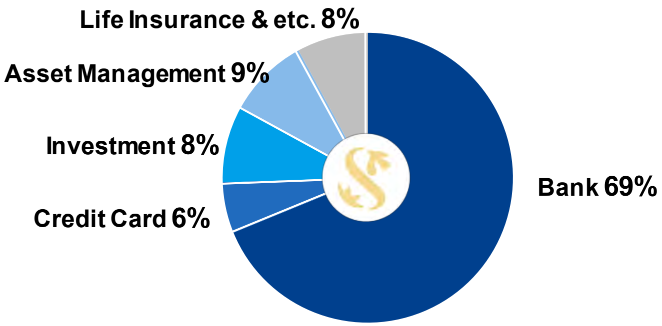
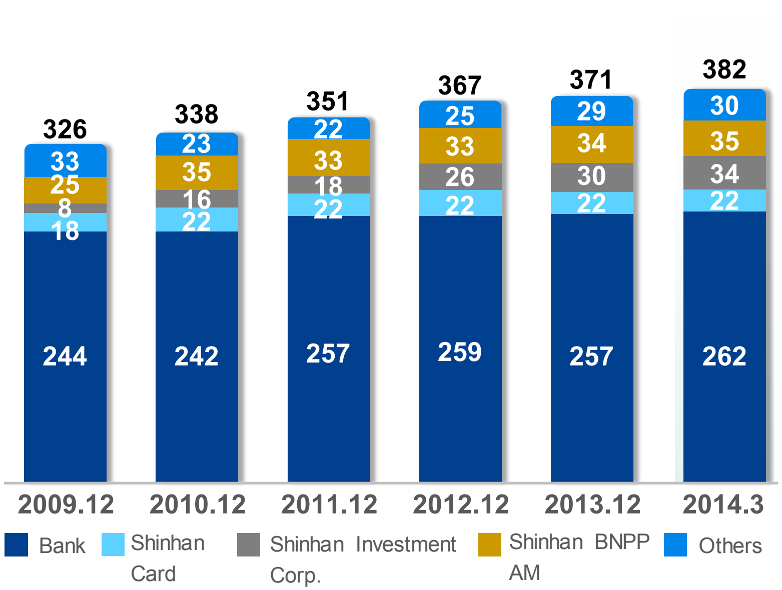
Asset Contribution by Subsidiary



SFG Total Assets

(KRW tril.)



(KRW bil.)	2014.3	2013.12	YTD%	2013.3	YoY%
Bank (a)	261,938.2	257,033.8	1.9	264,723.3	-1.1
Shinhan Bank	258,736.5	253,837.7	1.9	261,529.4	-1.1
Jeju Bank	3,201.7	3,196.0	0.2	3,193.9	0.2
Non-Bank (b)	116,543.5	111,009.4	5.0	104,367.0	11.7
Shinhan Card	21,648.7	21,649.2	0.0	21,442.8	1.0
Shinhan Investment Corp.	33,837.3	30,039.9	12.6	26,261.5	28.8
Shinhan Life Insurance	19,997.7	19,385.2	3.2	17,763.7	12.6
Shinhan BNPP AM	34,659.2	33,675.1	2.9	32,615.7	6.3
Shinhan Capital	3,797.7	3,772.4	0.7	3,523.3	7.8
Shinhan Savings Bank	789.3	777.1	1.6	1,232.2	-35.9
Shinhan Data System	21.2	20.5	3.2	18.6	14.1
Shinhan AITAS	32.1	34.6	-7.3	30.4	5.4
Shinhan Credit Information	20.0	21.0	-5.0	19.6	1.7
Shinhan Private Equity	561.9	572.9	-1.9	589.1	-4.6
Others	1,178.5	1,061.5	11.0	870.1	35.4
Total [1)]	382,093.7	371,462.8	2.9	372,587.5	2.6
Consolidate Total Assets	318,808.1	311,296.8	2.4	313,664.4	1.6

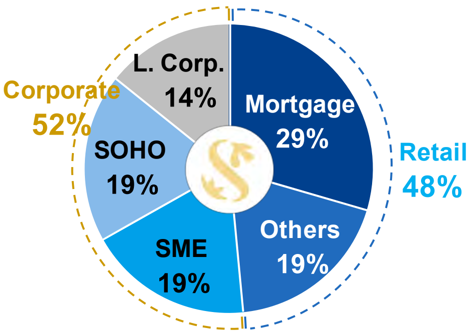
Note) Trust A/C of Shinhan Investment Corp. and AUM(Including discretionary assets) of Shinhan BNPP AM is included

SHB Loan / Deposit Growth

SHINHAN FINANCIAL GROUP

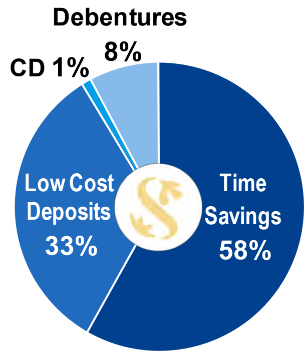
Loan Composition

Note) As of March 31, 2014



Funding Composition

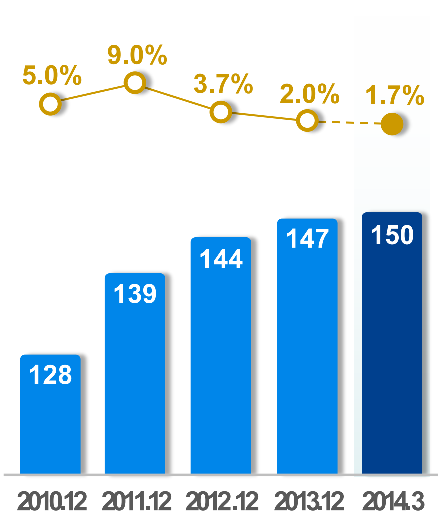
Note) As of March 31, 2014



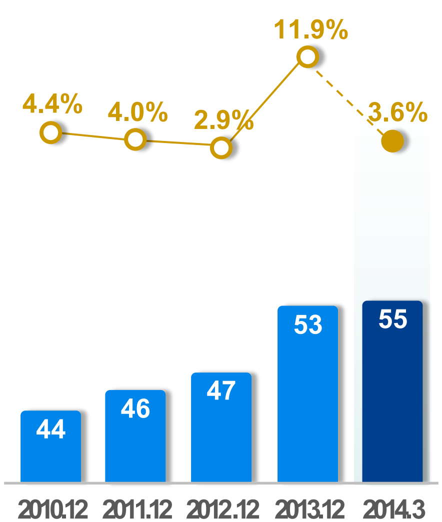
(KRW bil.)	2014.3	2013.12	YTD%	2013.3	YoY%
Loan in KRW	149,586	147,048	1.7	145,083	3.1
Retail	72,349	71,846	0.7	69,636	3.9
Mortgage	44,245	44,257	0.0	44,751	-1.1
Others [1]	28,104	27,589	1.9	24,885	12.9
Corporate	77,237	75,202	2.7	75,447	2.4
SME	55,942	55,062	1.6	52,415	6.7
SOHO	28,085	27,732	1.3	25,539	10.0
Large Corporate etc.	21,295	20,140	5.7	23,032	-7.5
Loan in FX	5,728	5,292	8.2	5,673	1.0

Note) Including Unsecured Personal Loans, Commercial Mortgage Loans, Jeonse Loans etc.

KRW Loan Growth (KRW tril.)



Low Cost Deposits (KRW tril.)



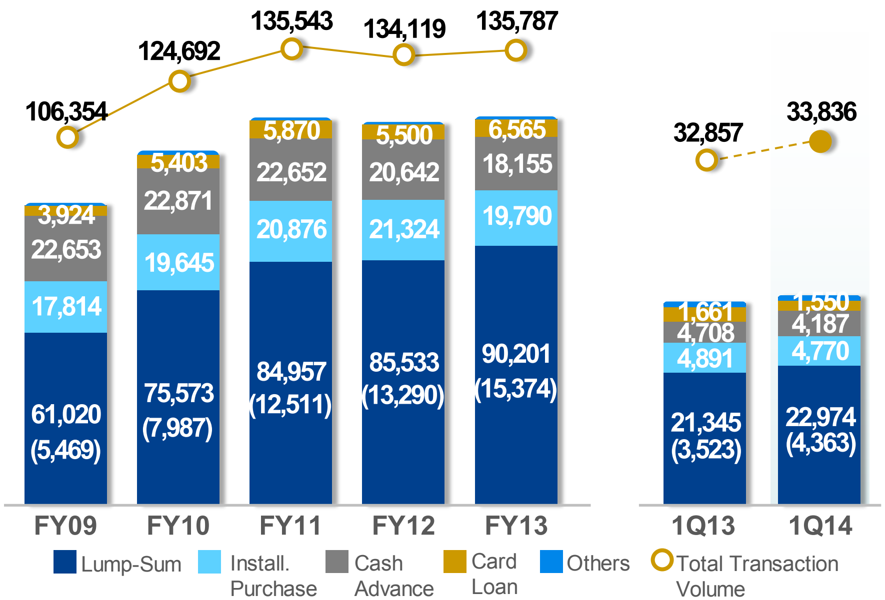
(KRW bil.)	2014.3	2013.12	YTD%	2013.3	YoY%
Total Deposits in KRW	151,709	150,479	0.8	149,300	1.6
Low Cost Deposits	54,581	52,697	3.6	49,206	10.9
Demand	18,636	17,691	5.3	15,799	18.0
Savings	35,945	35,006	2.7	33,407	7.6
Time Savings	97,129	97,782	-0.7	100,094	-3.0
Time Deposits	89,376	89,642	-0.3	91,345	-2.2
Accumulative etc.	7,753	8,141	-4.8	8,749	-11.4
Certificate of Deposits	1,812	1,476	22.8	1,272	42.5
Debentures in KRW	12,990	13,787	-5.8	14,439	-10.0

Shinhan Card Asset Growth

SHINHAN FINANCIAL GROUP

Transaction Volume

(KRW bil.)

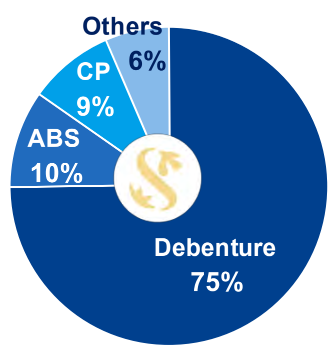


Note) Figs. in parenthesis represent debit card transaction volume

(KRW bil.)	2014.3	2013.12	YTD%	2013.3	YoY%
Earning Assets	19,371	19,626	-1.3	19,246	0.6
Credit Purchase	10,582	10,954	-3.4	10,894	-2.9
Cash Advances	2,332	2,368	-1.5	2,567	-9.2
Card Loan	4,346	4,261	2.0	3,704	17.3
(Re-aged Loan)	231	225	2.8	214	7.9
Installment Finance	1,267	1,213	4.5	1,220	3.9
Lease etc.	844	830	1.7	862	-2.0
Effective Cardholders (in thousands)	13,071	13,385	-2.4	14,925	-12.4
Merchants (in thousands)	2,409	2,392	0.7	2,767	-12.9

Funding Composition

Note) As of March 31, 2014



(KRW bil.)	2014.3	2013.12	YTD%	2013.3	YoY%
Total Funding	11,911	12,067	-1.3	12,374	-3.7
Debentures	8,936	8,701	2.7	8,943	-0.1
ABS	1,176	1,583	-25.7	1,779	-33.9
CP	1,043	1,013	3.0	943	10.6
Others	756	770	-1.8	709	6.6

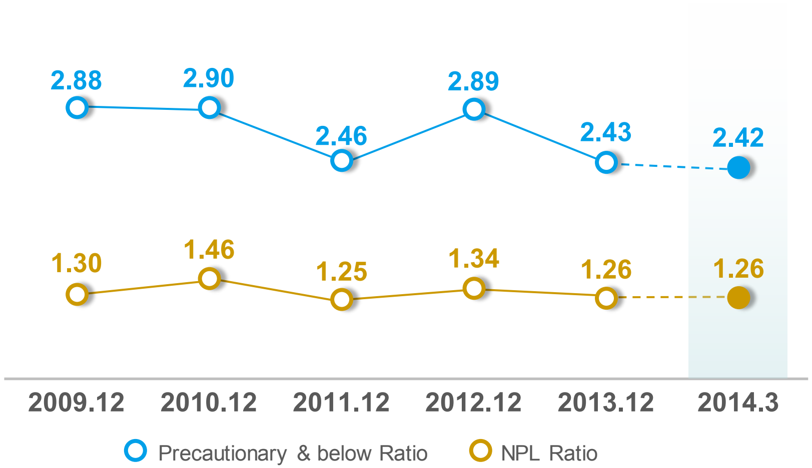
Ⅳ. Asset Quality

1. SFG Asset Quality
2. SHB Asset Quality
3. Shinhan Card Asset Quality
4. Provision for Credit Losses / Write-offs

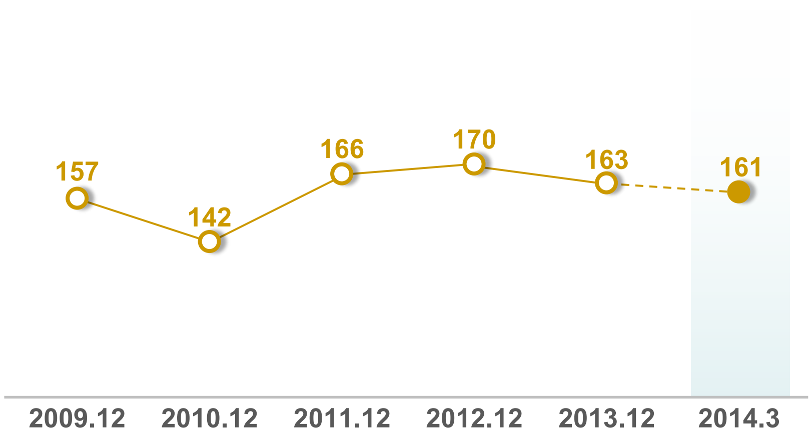
SFG Asset Quality

Shinhan Financial Group

Precautionary & below Ratio/NPL Ratio (%)



NPL Coverage Ratio (%)



(KRW bil.)	2014.3	2013.12	YTD%	2013.3	YoY%
Total Loans [1]	206,362	202,381	2.0	199,593	3.4
Normal	201,371	197,453	2.0	193,589	4.0
Precautionary	2,383	2,370	0.6	3,173	-24.9
Substandard	1,124	1,083	3.8	1,312	-14.3
Doubtful	402	372	7.9	469	-14.4
Estimated Loss	1,082	1,103	-1.9	1,049	3.2
Substandard & Below	2,608	2,558	2.0	2,830	-7.9
NPL Ratio	1.26%	1.26%	0.00%p	1.42%	-0.16%p
Loan Loss Allowance [2]	4,208	4,178	0.7	4,644	-9.4
NPL Coverage Ratio	161%	163%	-2%p	164%	-3%p
Reserve for credit losses [3]	1,908	1,821	4.8	1,775	7.5

Note 1) Sum of Shinhan Bank, Jeju Bank, Shinhan Card, Shinhan Investment Corp., Shinhan Life Insurance, Shinhan Capital and Shinhan Savings Bank

2) Sum of IFRS standard LLA and reserves for credit losses, excluding those for contingent acceptances & guarantees and unused credit lines

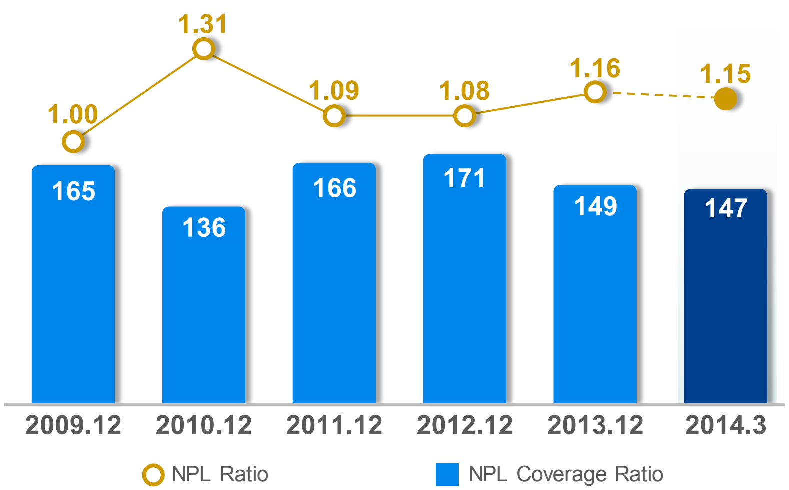
3) Excluding reserve for contingent acceptances & guarantees and unused credit lines

SHB Asset Quality

SHINHAN FINANCIAL GROUP

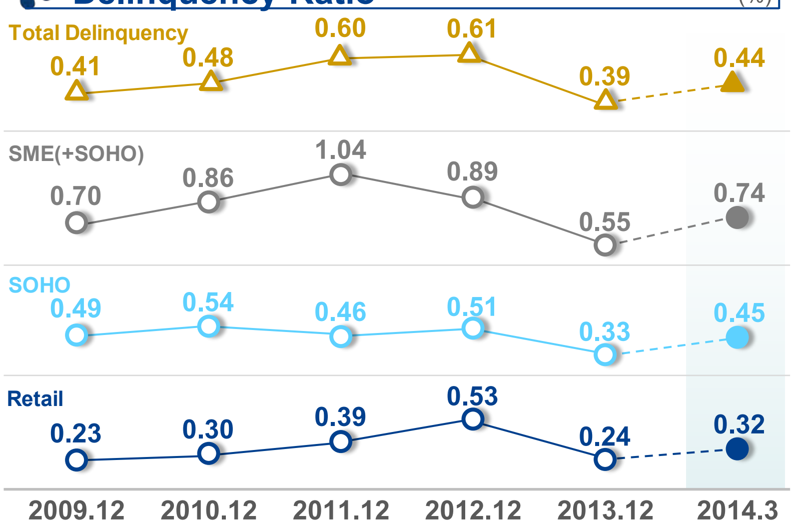
NPL Ratio & NPL Coverage Ratio

(%)



Delinquency Ratio

(%)



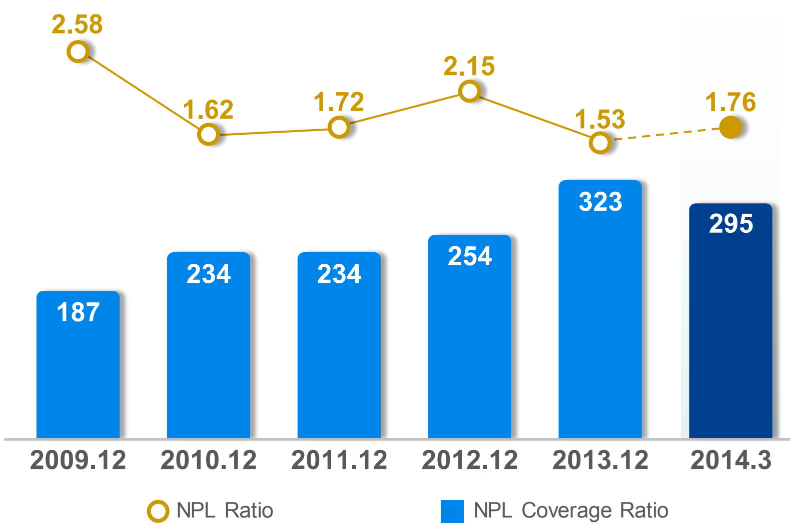
Note) 1 month overdue

(KRW bil.)	2014.3	2013.12	YTD%	2013.3	YoY%
Total Loans	174,635	170,767	2.3	169,102	3.3
Normal	171,197	167,398	2.3	165,012	3.7
Precautionary	1,431	1,384	3.4	2,095	-31.7
Substandard	957	913	4.8	1,095	-12.6
Doubtful	298	257	15.9	266	12.0
Estimated Loss	753	815	-7.6	635	18.6
Substandard & Below	2,008	1,985	1.2	1,996	0.6
NPL Ratio	1.15%	1.16%	-0.01%p	1.18%	-0.03%p
Loan Loss Allowance [1]	2,957	2,962	-0.2	3,224	-8.3
NPL Coverage Ratio	147%	149%	-2%p	162%	-15%p
Reserve for credit losses [2]	1,542	1,469	5.0	1,428	8.0

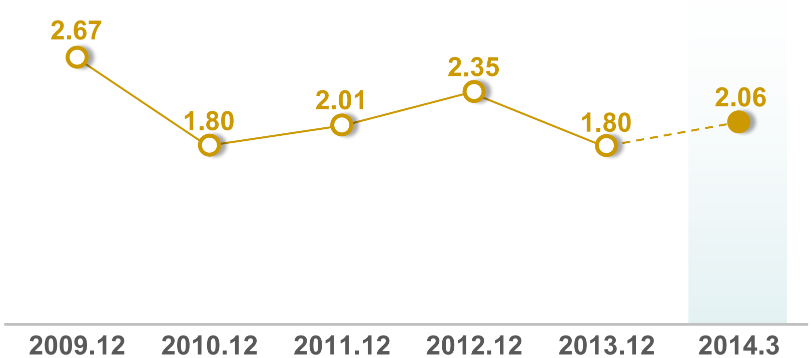
Note 1) Sum of IFRS standard LLA and reserves for credit losses, excluding those for contingent acceptances & guarantees and unused credit lines
2) Excluding reserve for contingent acceptances & guarantees and unused credit lines

Shinhan Card Asset Quality

NPL Ratio & NPL Coverage Ratio



Delinquency Ratio



Note) 1 month overdue from total credit

(KRW bil.)	2014.3	2013.12	YTD%	2013.3	YoY%
Total Loans	19,371	19,626	-1.3	19,246	0.6
Normal	18,307	18,609	-1.6	18,116	1.1
Precautionary	722	716	0.9	696	3.8
Substandard	-	-	-	-	-
Doubtful	82	84	-3.5	95	-14.1
Estimated Loss	259	217	19.9	340	-23.6
Substandard & Below	341	301	13.3	435	-21.5
NPL Ratio	1.76%	1.53%	0.23%p	2.26%	-0.50%p
Loan Loss Allowance [1]	1,005	971	3.5	1,073	-6.3
NPL Coverage Ratio	295%	323%	-28%p	247%	48%p
Reserve for credit losses	311	312	-0.2	313	-0.5

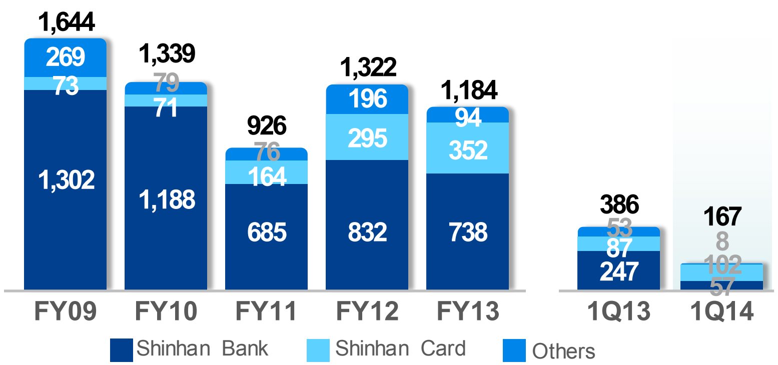
Note 1) Excluding reserve for contingent acceptances & guarantees and unused credit lines

Provision for Credit Losses / Write-Offs

SHINHAN FINANCIAL GROUP

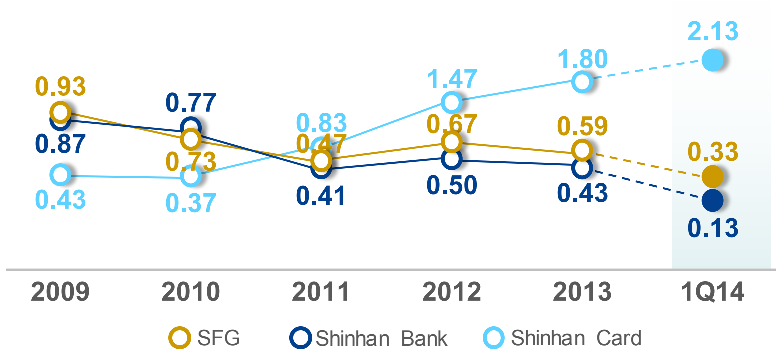
Provision for Credit Losses

(KRW bil.)



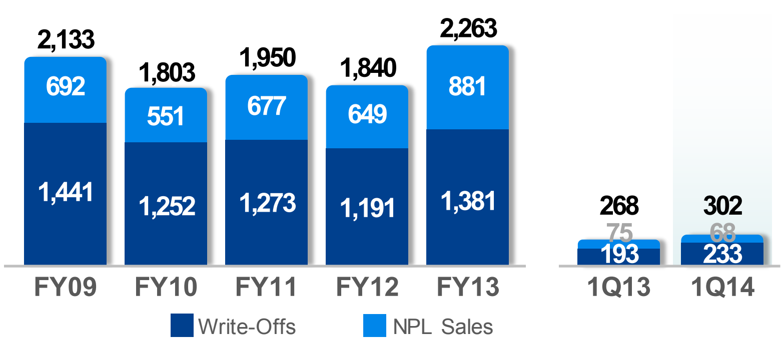
Credit Cost Ratio

(%)



Write-Offs & NPL Sales

(KRW bil.)



Credit Costs

(KRW bil.)	FY14		FY13				
		1Q		1Q	2Q	3Q	4Q
Shinhan Bank 1)	50	50	711	246	133	111	221
Retail	37	37	156	107	32	39	-22
Corporate	13	13	555	139	101	72	242
Shinhan Card 2)	91	91	352	87	102	82	82
Total	141	141	1,064	333	235	193	303

Note 1) SHB figures are seperate basis, 2) SHC figs. excluding Provision for Other Allowances

Write-Offs & NPL Sales

(KRW bil.)	FY14		FY13				
		1Q		1Q	2Q	3Q	4Q
Shinhan Bank	198	198	1,568	128	412	237	791
(Sale)	68	68	806	75	172	142	418
Retail	31	31	527	49	92	88	299
(Sale)	25	25	346	17	62	62	204
Corporate	167	167	1,041	79	321	150	492
(Sale)	44	44	461	58	109	80	214
Shinhan Card	104	104	694	140	216	152	186
Total	302	302	2,263	268	629	389	976

Ⅴ. Capital Adequacy

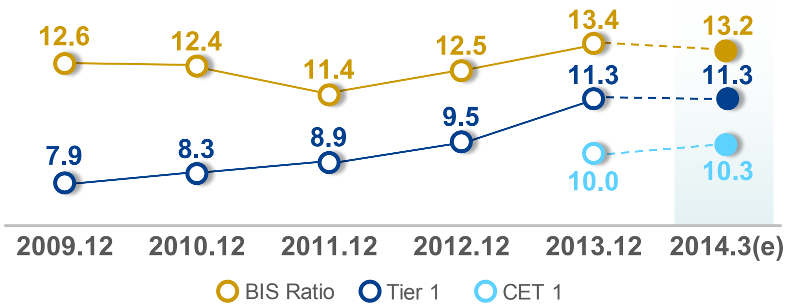
1. Capital Adequacy

Capital Adequacy

SHINHAN FINANCIAL GROUP

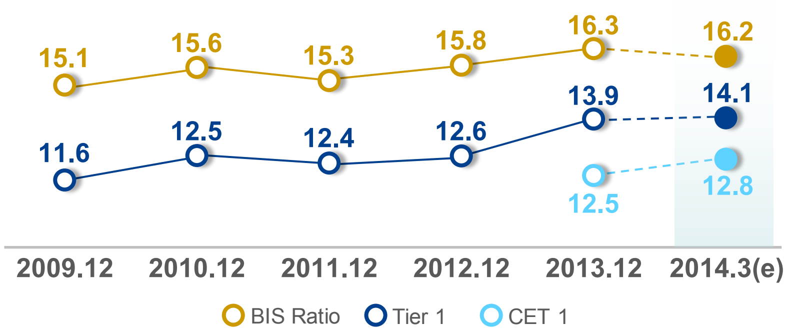
Group BIS Ratio

(%)



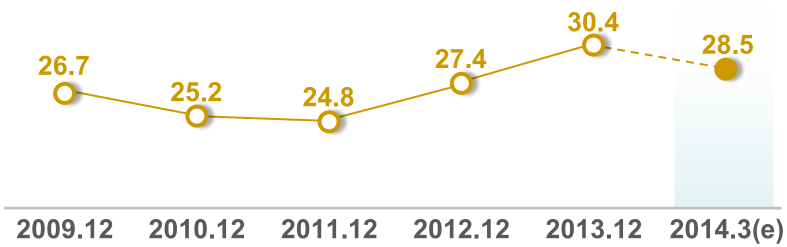
Shinhan Bank BIS Ratio

(%)



Shinhan Card Capital Adequacy Ratio

(%)



Group BIS Ratio

(KRW bil.)	2014.3(e)	2013.12	YTD%	2013.3	YoY%
Risk-Weighted Assets	190,676	190,717	0.0%	197,559	-3.5%
Capital	25,253	25,606	-1.4%	24,907	1.4%
CET 1	19,588	19,120	2.5%		
Tier 1	21,605	21,538	0.3%	19,189	12.6%
BIS Ratio	13.2%	13.4%	-0.2%p	12.6%	0.6%p
CET 1	10.3%	10.0%	0.3%p		
Tier 1	11.3%	11.3%	0.0%p	9.7%	1.6%p

Shinhan Bank BIS Ratio

(KRW bil.)	2014.3(e)	2013.12	YTD%	2013.3	YoY%
Risk-Weighted Assets	128,825	129,277	-0.3%	129,315	-0.4%
Capital	20,929	21,057	-0.6%	20,114	4.1%
CET 1	16,460	16,130	2.0%		
Tier 1	18,141	18,021	0.7%	16,086	12.8%
BIS Ratio	16.2%	16.3%	-0.1%p	15.6%	0.6%p
CET 1	12.8%	12.5%	0.3%p		
Tier 1	14.1%	13.9%	0.2%p	12.4%	1.7%p

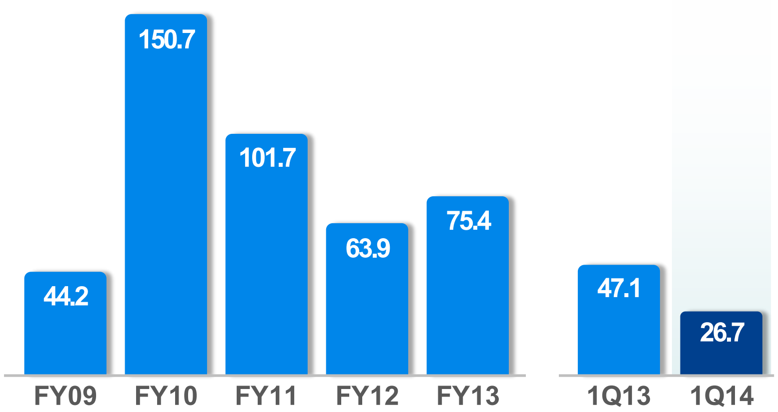
Note) Figs. from 2013.12 Group/Bank based on Basel3, Figs. up to 2013.9, Group based on Basel1, Bank based on Basel2

VI. Appendix

1. SFG Subsidiaries
2. Key Financial Indices
3. SHB SME Loans
4. SHB Retail Loans

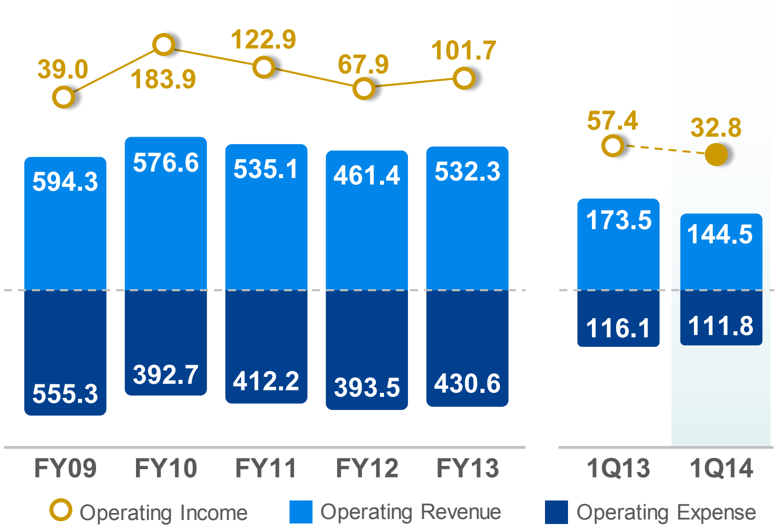
Net Income

(KRW bil.)



Operating Income

(KRW bil.)



Condensed I/S & Key Financial Indices

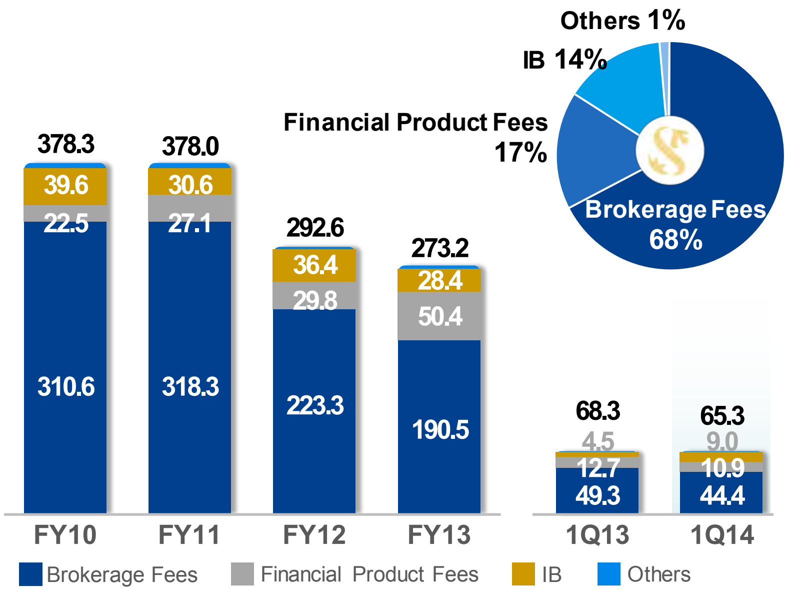
(KRW bil.)	1Q14	1Q13	YoY%	4Q13	QoQ%
Operating Revenue	144.5	173.5	-16.7	116.4	24.2
Fees & Commission	65.3	68.3	-4.3	61.8	5.8
Proprietary Trading	64.3	60.9	5.6	35.6	80.6
Others	14.9	44.3	-66.4	19.0	-21.7
Operating Expense	111.8	116.1	-3.7	115.4	-3.2
G&A Expenses	98.2	93.7	4.8	93.3	5.3
Commission Expense	14.3	12.9	11.0	12.6	13.5
Provision for Credit Losses	-0.8	9.5	n.a.	9.5	n.a.
Operating Income	32.8	57.4	-42.9	1.0	n.m.
Net Income	26.7	47.1	-43.2	2.7	n.m.
Net Capital Ratio(%)	481.4%	589.6%	-108.2%p	493.3%	-11.9%p
ROE	4.8%	8.6%	-3.8%p	3.4%	1.4%p
ROA	0.5%	1.1%	-0.6%p	0.4%	0.1%p

Note) ROE, ROA are calculated on a cumulative basis

SFG Subsidiaries_Shinhan Investment Corp. (2)

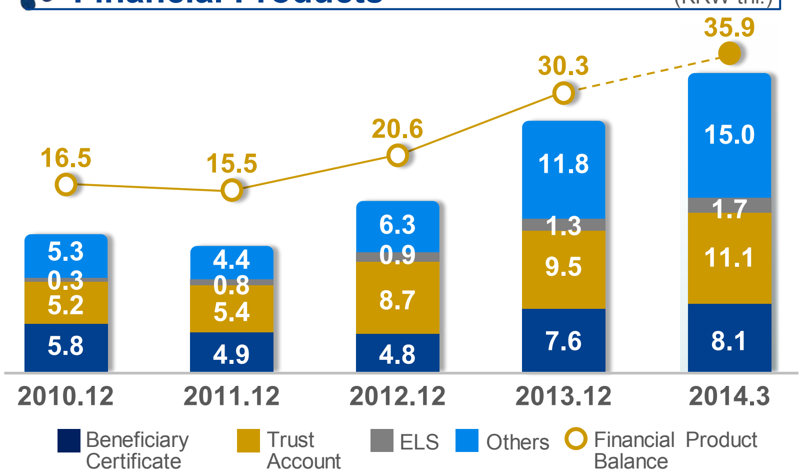
Fees & Commission

(KRW bil.)



Financial Products Note)

(KRW tril.)



Note) Sum of Beneficiary Certificate, Trust Account, Wrap, ELS, RP, and Micro Debentures

Fees & Commission

(KRW bil.)	1Q14	1Q13	YoY%	4Q13	QoQ%
Fees & Commission	65.3	68.3	-4.3	61.8	5.8
Brokerage Fees	44.4	49.3	-10.0	41.6	6.7
Financial Product Fees	10.9	12.7	-13.6	12.7	-13.9
IB	9.0	4.5	98.1	7.5	20.3
Others	1.0	1.8	-41.6	-0.0	n.a.

Balance of Financial Products

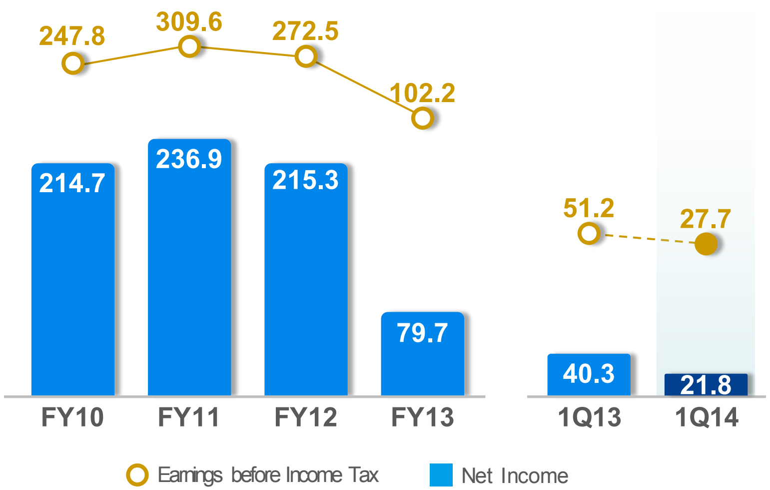
(KRW tril.)	2014.3	2013.12	YTD%	2013.3	YoY%
Financial Products	35.9	30.3	18.8	22.8	57.9
Beneficiary Certificate	8.1	7.6	6.7	6.2	32.1
Trust Account	11.1	9.5	16.7	7.2	53.7
ELS	1.7	1.3	28.1	1.1	61.5
Others	15.0	11.8	27.2	8.3	80.1

SFG Subsidiaries_Shinhan Life Insurance (1)

SHINHAN FINANCIAL GROUP

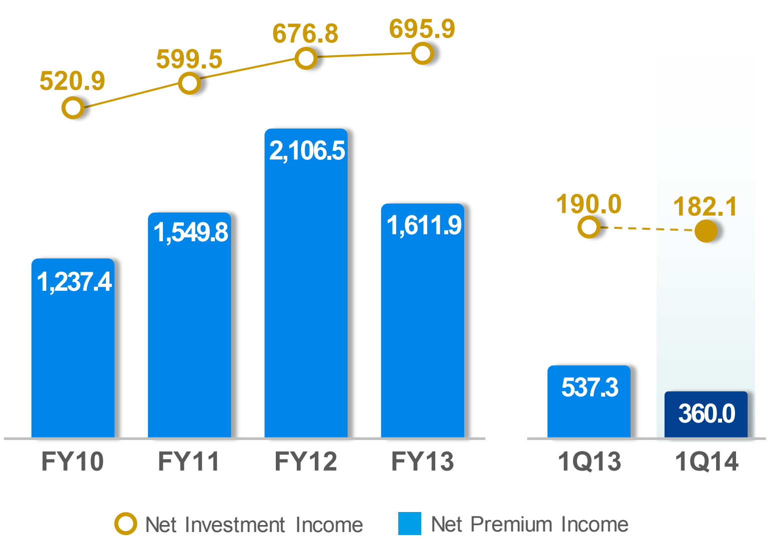
Net Income

(KRW bil.)



Investment Income & Premium Income

(KRW bil.)



Condensed I/S & Key Financial Indices

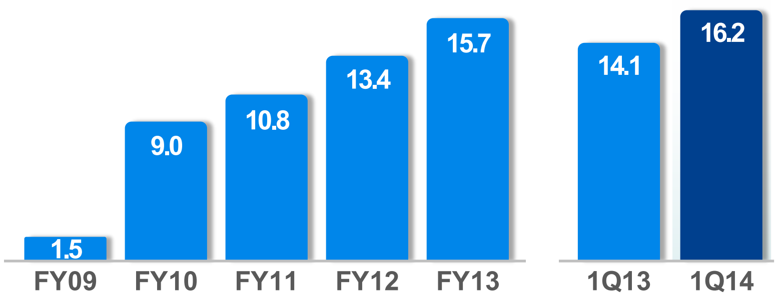
(KRW bil.)	1Q14	1Q13	YoY%	4Q13	QoQ%
Total Income	552.1	736.0	-25.0	512.9	7.7
Net Premium Income	360.0	537.3	-33.0	332.7	8.2
Net Investment Income	182.1	190.0	-4.2	172.3	5.6
Special Account/Others	10.1	8.7	16.0	7.9	28.1
Policy Reserve Write Back(△)	524.4	684.8	-23.4	509.2	3.0
Earnings before Income Tax	27.7	51.2	-45.8	3.6	660.6
Net Income	21.8	40.3	-46.0	3.3	551.7
Solvency Margin Ratio	241.7%	287.8%	-46.1%p	253.1%	-11.4%p
ROE	6.6%	11.9%	-5.3%p	6.0%	0.6%p
ROA	0.4%	0.9%	-0.5%p	0.4%	0.0%p

Note) ROE, ROA are calculated on a cumulative basis

SFG Subsidiaries_Shinhan Life Insurance (2)

Operating Assets

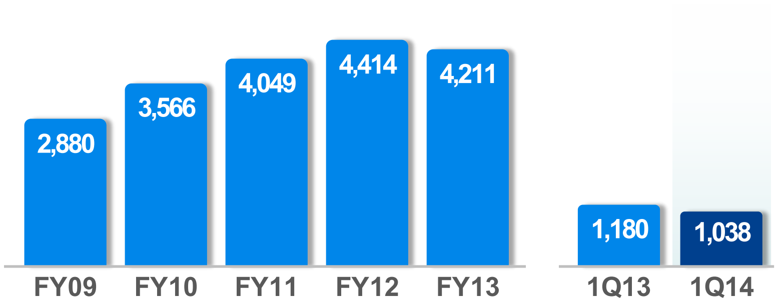
(KRW tril.)



Note) Excluding Retirement Pension

Premium Received

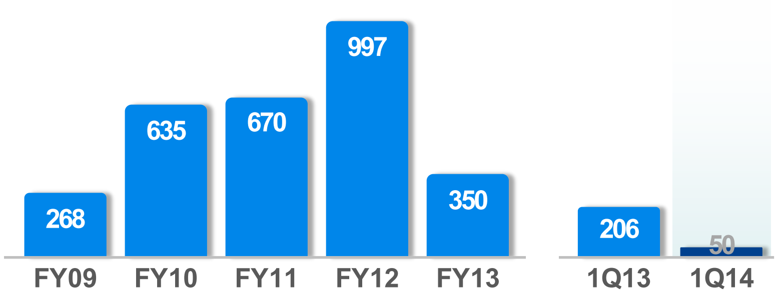
(KRW bil.)



Note) Excluding Retirement Pension

New Premium

(KRW bil.)



Note) Excluding Retirement Pension

Operating Assets & Special Account Assets

(KRW bil.)	2014.3	2013.12	YTD%	2013.3	YoY%
Operating Assets	16,192.4	15,684.5	3.2	14,097.9	14.9
Fixed Income	8,098.5	8,482.1	-4.5	7,080.7	14.4
Loans	4,534.2	4,160.1	9.0	3,677.2	23.3
Equities	98.0	90.7	8.1	175.8	-44.3
Cash & Deposits	1,092.5	916.6	19.2	1,252.9	-12.8
Others	2,369.3	2,035.0	16.4	1,911.3	24.0
Special Account	2,226.7	2,108.6	5.6	1,954.8	13.9

Premium Breakdown

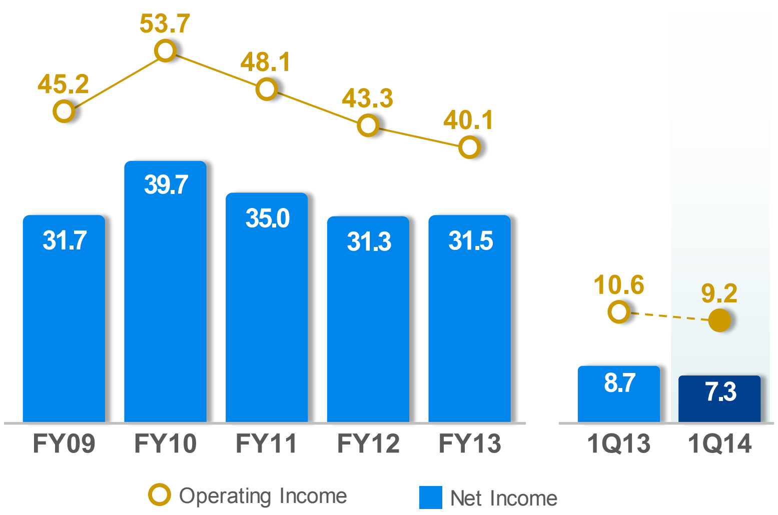
(KRW bil.)	FY14		FY13				
		1Q		1Q	2Q	3Q	4Q
Prem. Received	1,038	1,038	4,211	1,180	1,001	999	1,031
New Premium	50	50	350	206	41	39	63

Note) Excluding Retirement Pension

SFG Subsidiaries_Shinhan BNPP AM

Net Income

(KRW bil.)



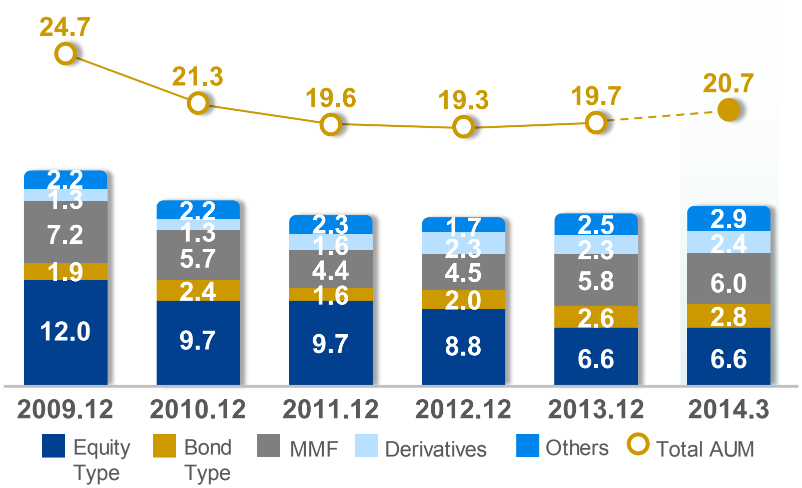
Condensed I/S & Key Financial Indices

(KRW bil.)	1Q14	1Q13	YoY%	4Q13	QoQ%
Operating Revenue	22.4	24.9	-9.9	24.1	-6.8
Operating Expense	13.2	14.2	-7.0	13.9	-5.1
(G&A Expenses)	9.3	8.9	4.3	9.4	-1.7
Operating Income	9.2	10.6	-12.8	10.2	-9.0
Net Income	7.3	8.7	-16.1	7.7	-4.8
ROE	20.5%	23.2%	-2.7%p	21.4%	-0.9%p

Note) ROE is calculated on a cumulative basis

Assets Under Management

(KRW tril.)



Note) Excluding discretionary accounts

Assets Under Management

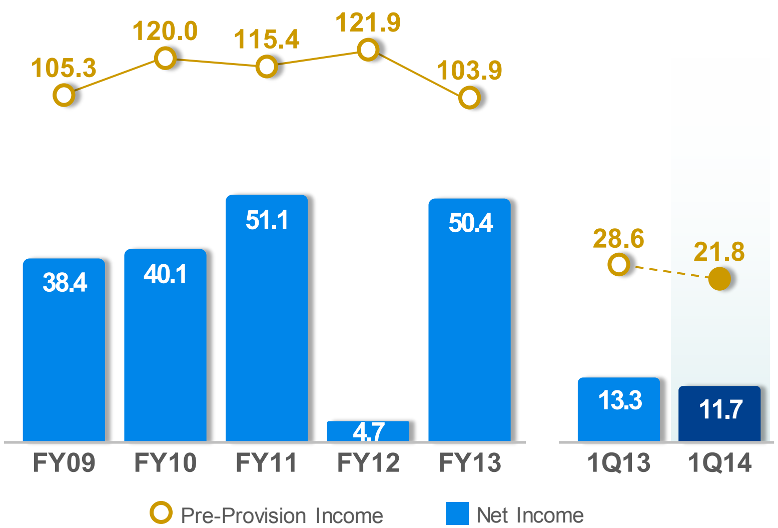
(KRW tril.)	2014.3	2013.12	YTD%	2013.3	YoY%
Total AUM	20.7	19.7	5.0	20.1	3.0
Equity Type	6.6	6.6	1.1	8.2	-19.2
Bond Type	2.8	2.6	10.8	2.2	29.4
MMF	6.0	5.8	3.7	5.4	10.9
Derivatives	2.4	2.3	1.5	2.1	12.8
Others	2.9	2.5	15.3	2.2	31.8

SFG Subsidiaries_Shinhan Capital

SHINHAN FINANCIAL GROUP

Net Income

(KRW bil.)



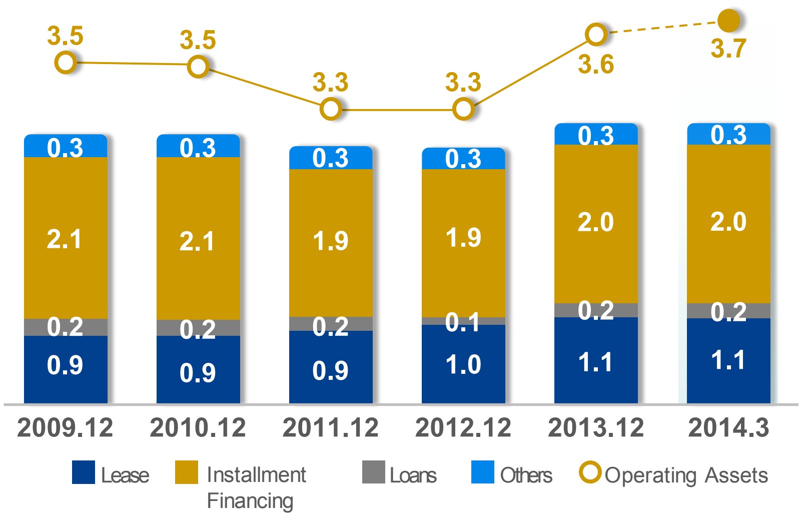
Condensed I/S & Key Financial Indices

(KRW bil.)	1Q14	1Q13	YoY%	4Q13	QoQ%
Operating Revenue	73.1	95.0	-23.0	75.7	-3.4
Operating Expense	51.4	66.4	-22.6	55.8	-8.0
(Interest Expense)	28.2	30.3	-6.8	29.3	-3.8
(G&A Expenses)	7.5	3.5	114.1	7.3	2.7
Pre-Provision Income	21.8	28.6	-24.0	19.9	9.5
Provision for Credit Losses	7.4	11.3	-34.7	2.5	189.7
Net Income	11.7	13.3	-12.4	13.3	-12.3
ROE	8.9%	11.2%	-2.3%p	10.2%	-1.3%p
ROA	1.2%	1.5%	-0.3%p	1.4%	-0.2%p

Note) ROE, ROA are calculated on a cumulative basis

Operating Assets

(KRW tril.)



Operating Assets

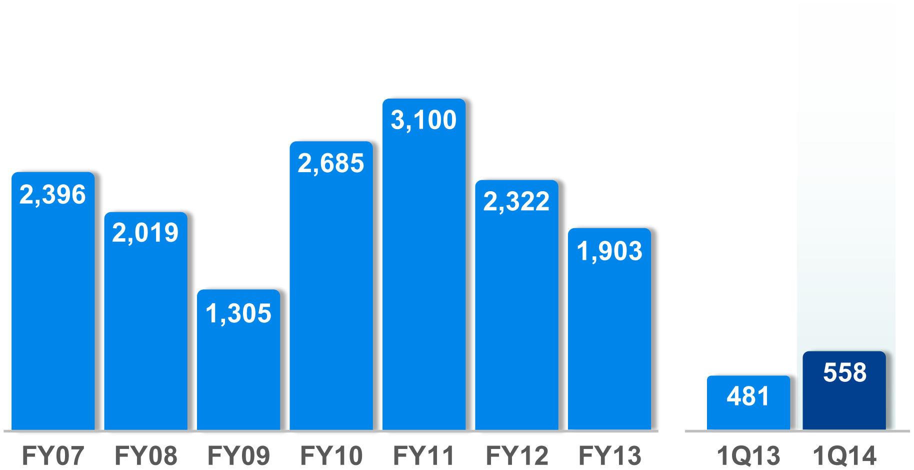
(KRW tril.)	2014.3	2013.12	YTD%	2013.3	YoY%
Operating Assets	3.7	3.6	1.6	3.3	10.0
Lease	1.1	1.1	1.0	1.1	5.6
Installment Financing	0.2	0.2	10.0	0.1	58.4
Loans	2.0	2.0	0.5	1.9	6.9
Others	0.3	0.3	5.1	0.3	24.5

Key Financial Indices

SHINHAN FINANCIAL GROUP

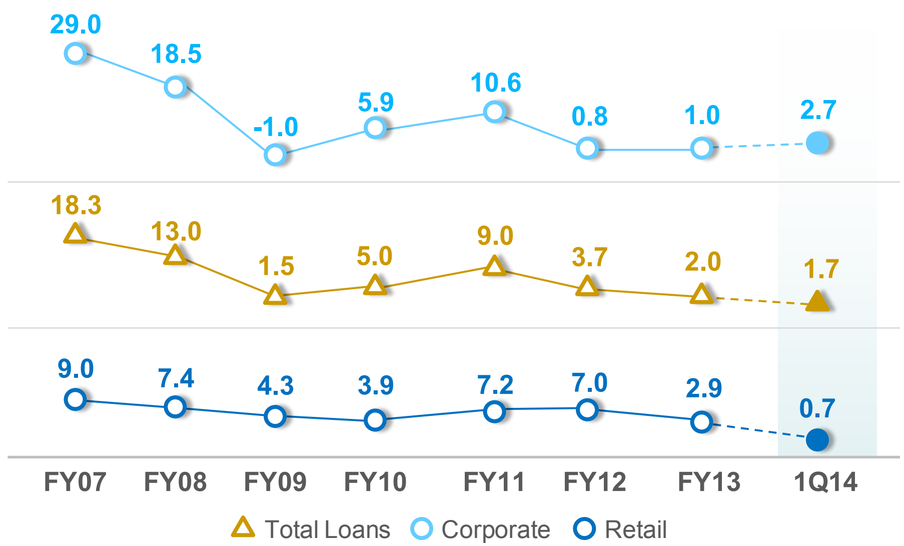
Group Net Income

(KRW bil.)



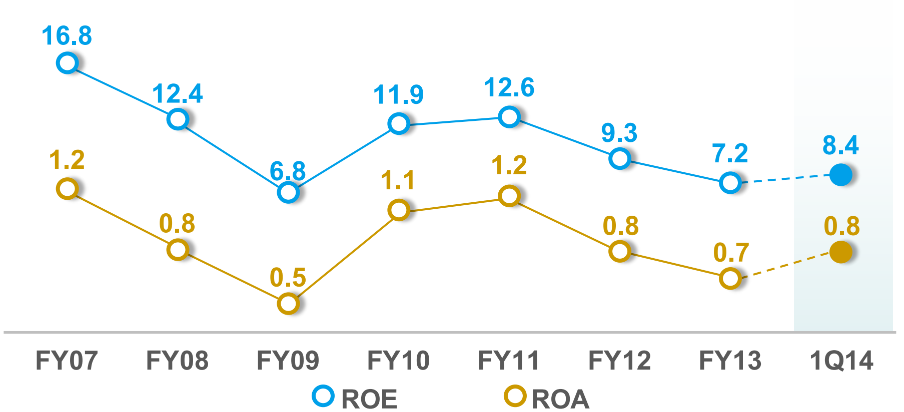
SHB Loan Growth Rate

(%)



ROA / ROE

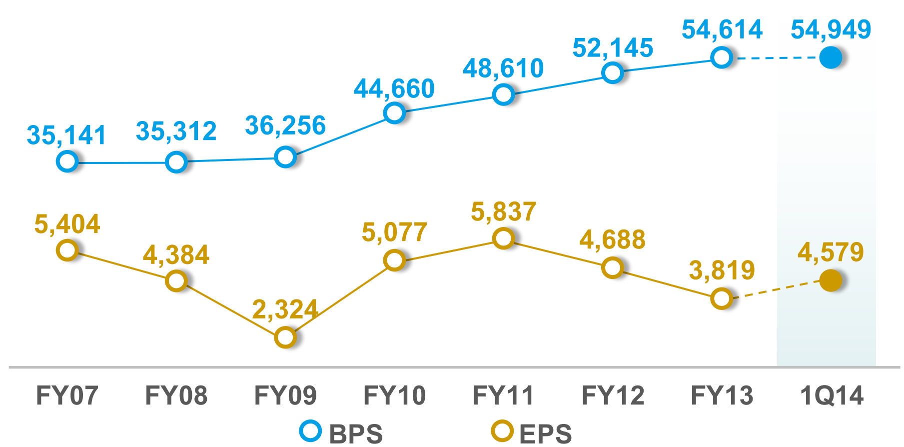
(%)



Note) ROE based on common stock

BPS / EPS

(KRW)

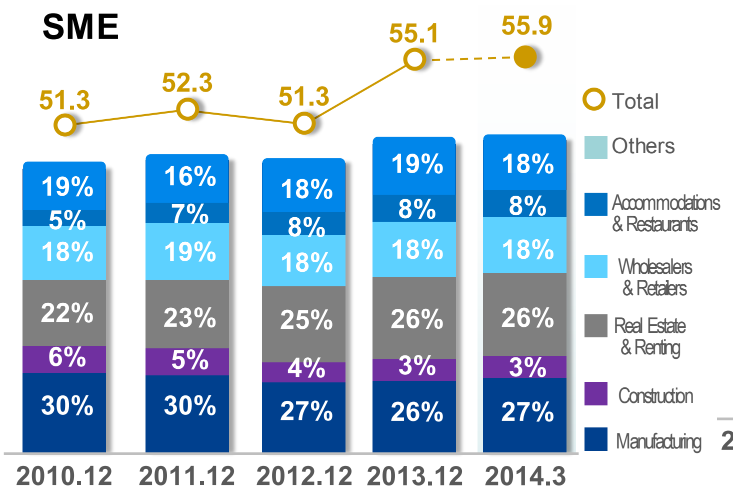


Note) Based on common stock

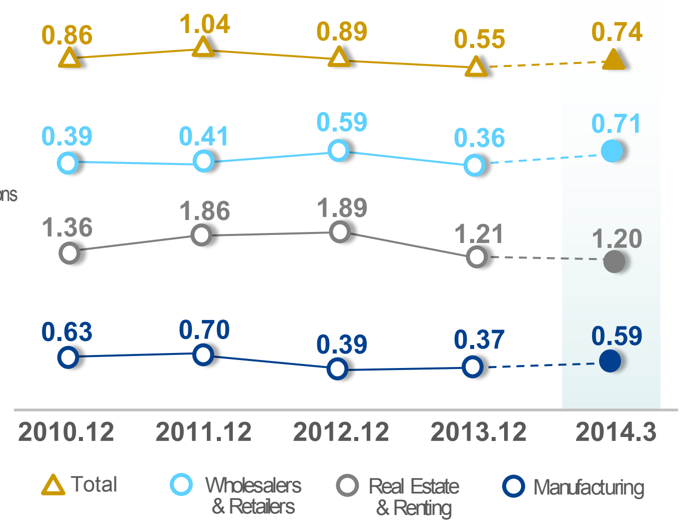
SHB SME Loans

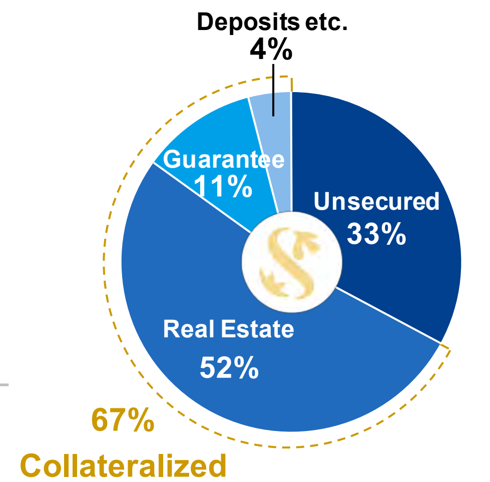
Loans (KRW tril.) | Delinquency (%) | Collateral (%)

SME

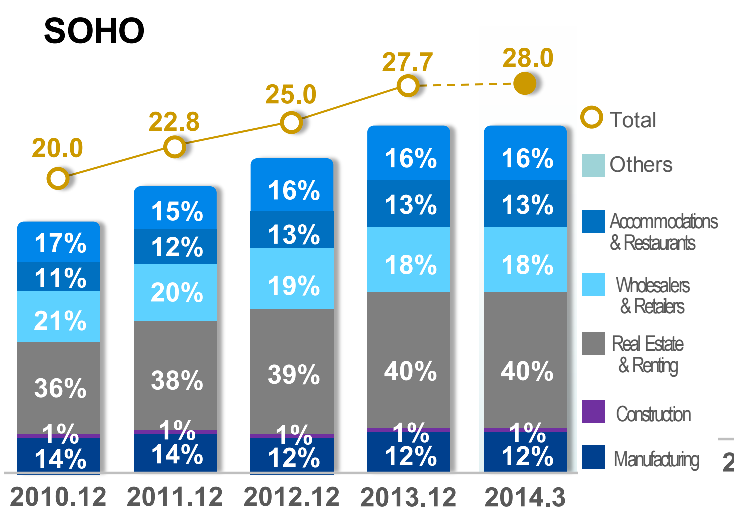


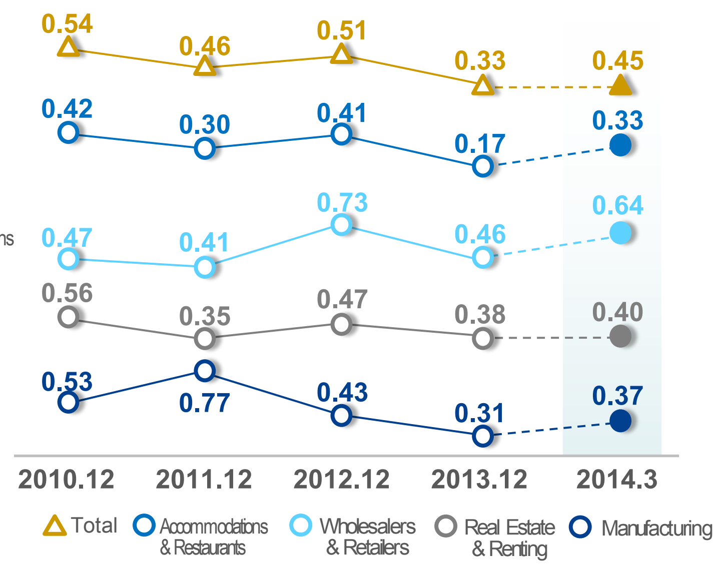
Note) SME Loan by Borrowers as of March 31, 2014
: SOHO 50%, Registered 23%, Unregistered 27%

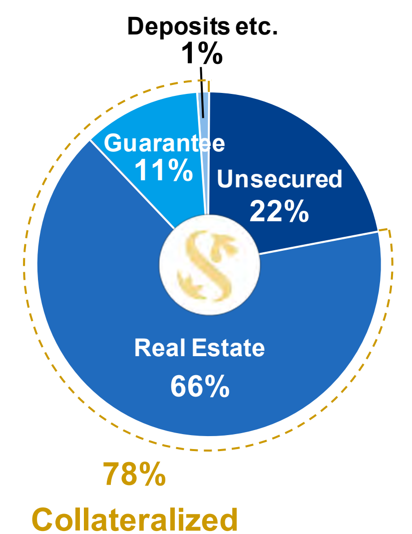




SOHO





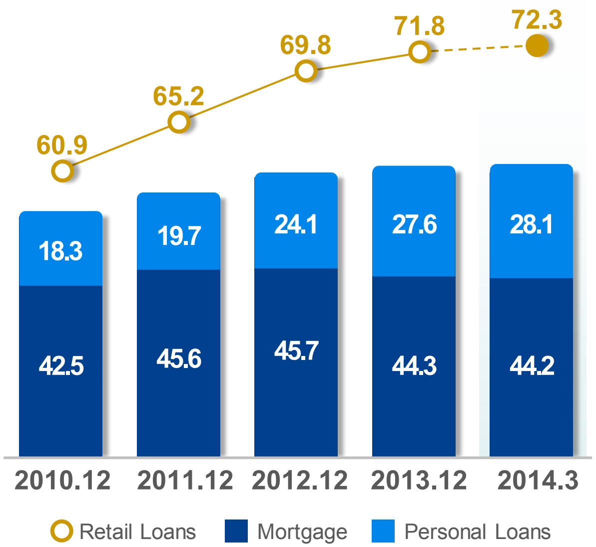


SHB Retail Loans

SHINHAN FINANCIAL GROUP

Loans

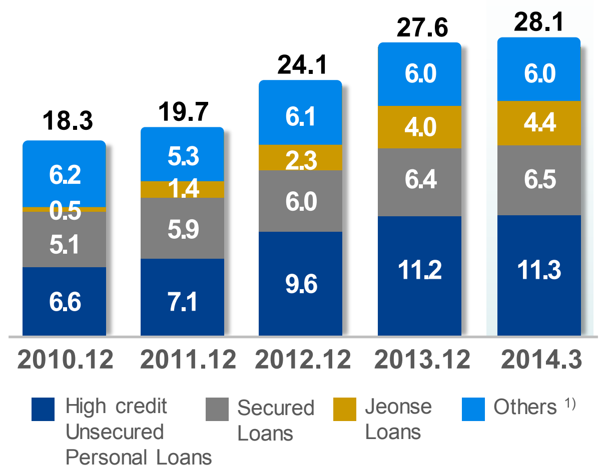
(KRW tril.)



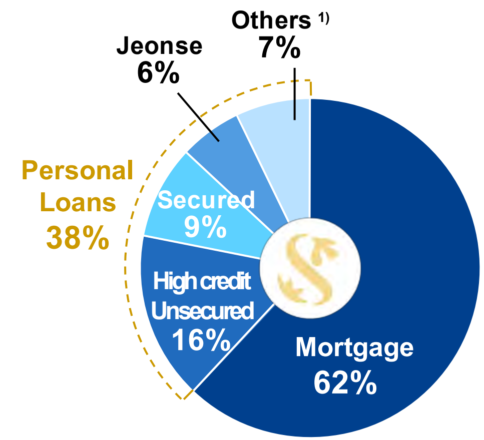
Retail Personal Loans

(KRW tril.)

Note 1) Including unsecured personal loans, collective loans, home equity loans etc.

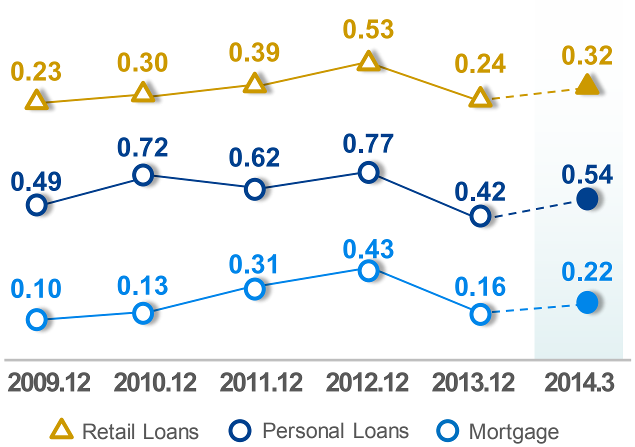


Loan Composition



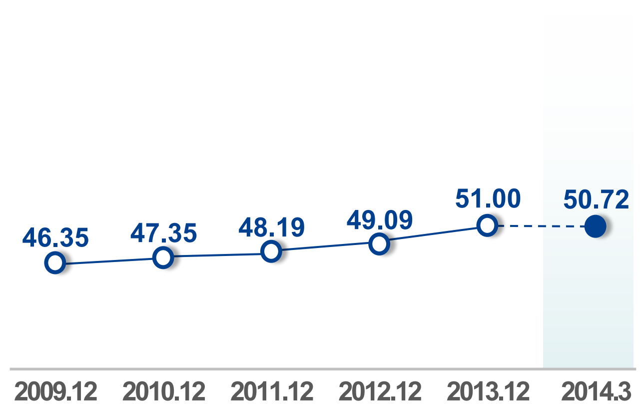
Delinquency

(%)



LTV

(%)



Collateral

(%)