



BUSINESS RESULTS

2014 3Q

Autumn

Disclaimer Statement

The financial information contained herein has neither been reviewed or audited by independent auditors.

Therefore, no assurance is given that the financial information contained herein is accurate or complete, and such financial information may differ from the financial information to be contained in our financial statements reviewed by independent auditors. The information contained herein is subject to change without further notice.

We also note the following:

- 1) Financial information for periods on or following January 1, 2010 has been prepared in accordance with the Korean IFRS, whereas financial information for periods on or prior to December 31, 2009 has been prepared in accordance with Korean GAAP.
- 2) Financial information as of and for the year ended December 31, 2012 has been retroactively restated to reflect new standards under and amendments to Korean IFRS that became effective in 2013.
- 3) On April 1, 2013, Shinhan Savings Bank merged with Yehanbyoul Savings Bank, with the latter as the surviving entity doing business under the name of Shinhan Savings Bank. Prior to this date, both of these entities were SFG's direct subsidiaries. Following the merger, the former Shinhan Savings Bank was liquidated. Accordingly, financial information of old Shinhan Savings Bank (the liquidated entity) prior to this date was consolidated with new Shinhan Savings Bank (the surviving entity after the merger).

This presentation material is available at our website, www.shinhangroup.com.

Note) Some of the totals may not sum due to rounding.



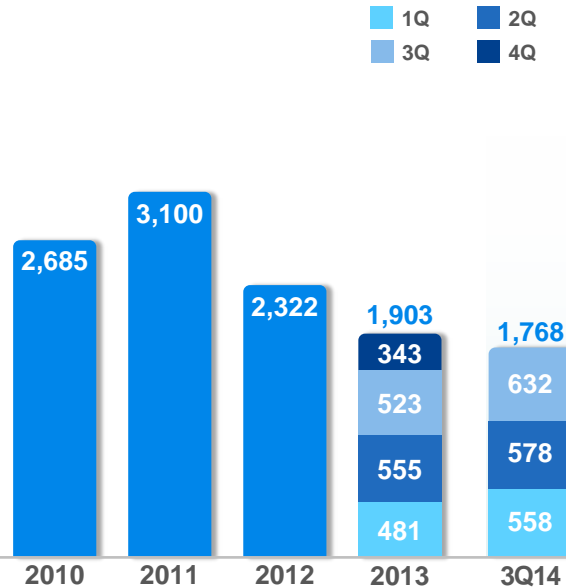
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- II . Income
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2014 3Q Business Results Highlights (1)

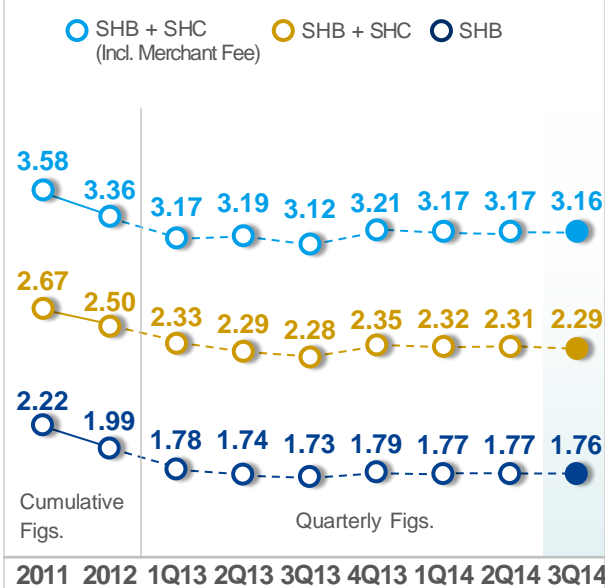
Group Net Income (KRW bil.)



**3Q14 Acc. Net Income KRW 1,768bil.
(During 3Q14, KRW 632bil.)**

- SFG posted 632bil. net income. For three consecutive quarters, quarterly income exceeded 500bil.
- Group net income increased by 13.4% YoY and 9.4% QoQ.
- Interest income increased by 3.1% YoY and 1.3% QoQ attributed to sustainable loan growth coupled with stable margin.
- Non-interest income dropped by 5.7% YoY, due to decreased security sales gains along with increase in impairment losses from securities holdings.
- SG&A tamed at 0.7% YoY, through tightened cost control.

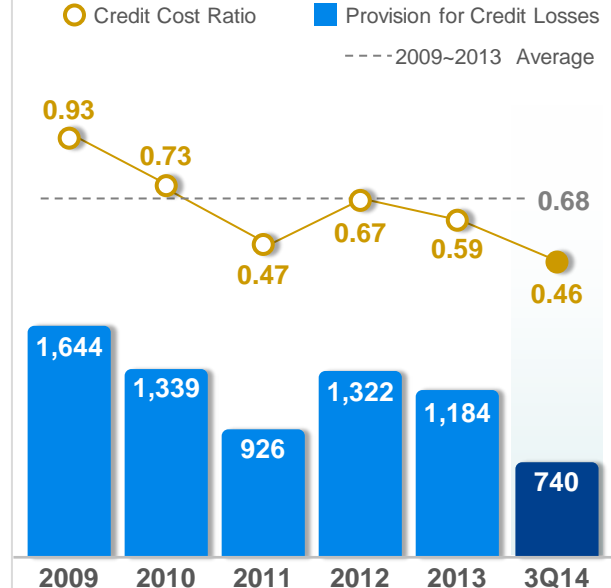
NIM (%)



**3Q14 Bank NIM 1.76%,
Group NIM 2.29%**

- Maintaining stable NIM trend since 3Q13.
- Group NIM marked 2.29% dropping by 2bp QoQ.
- During 3Q14, SHB's NIM well-defended with only 1bp contraction QoQ. Active loan growth along with year-round efforts to draw more low-cost deposits are major NIM defense factors. Notwithstanding the pressures on lending yields in tandem with falling interest rates effected by policy rate cuts in Aug.

Credit Cost Ratio (% , KRW bil.)

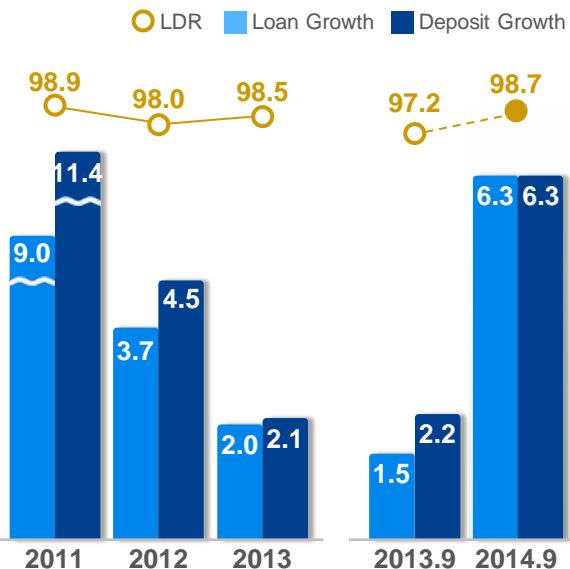


**3Q14 Acc. Credit Cost Ratio at 0.46%
(22bp lower than 5-year average)**

- Credit cost entering into improvement trajectory, continuously stabilizing.
- Group credit costs improved both YoY and QoQ by 11bp and 2bp respectively.
- Group's accumulated provision for credit losses decreased by 13.5% YoY to 739.6bil. Provisions for 3Q also decreased by 27.9% QoQ, due to absence of one-off provisions related to restructuring companies during 2Q14.
- SHC's provision for credit losses escalated by 18.2% YoY due to expected decrease in recovery from written-off assets whereas decreased by 16.8% QoQ led by stabilizing asset quality.

2014 3Q Business Results Highlights (2)

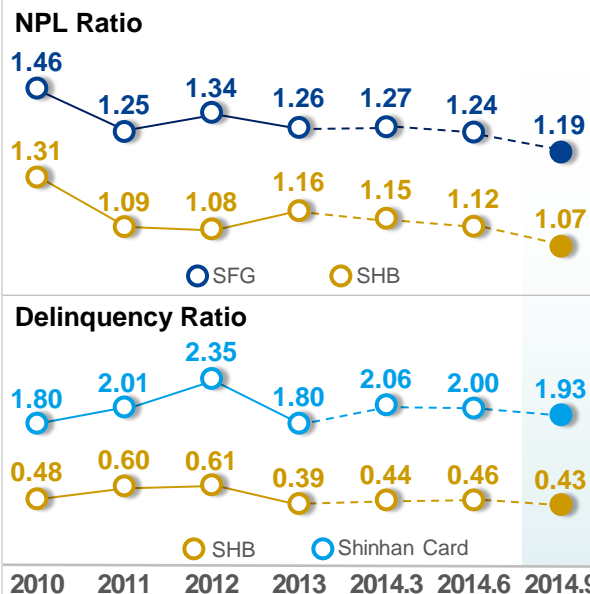
Loans & Deposits (%)



**3Q14 Acc. Loan/Deposit Growth at 6.3% each
LDR stable at 98.7%**

- SHB's loan expanded by 2.1% during 3Q maintaining its stable growth momentum.
- KRW loan balance as end of 3Q14 marked 156.2 tril. up by 6.3% YTD.
 - Corporate:** Large Corp. loans and SME loans increased by 10.1% and 7.0% respectively, bringing up corporate loan growth to 7.8% YTD.
 - Retail:** Mortgage loans expanded by 2.8% YTD and Personal loans including unsecured Personal loans and Jeonse loans increased by 7.5% YTD bringing up retail loan growth to 4.6% YTD.
- Deposit increased by 6.3% YTD reaching 159.9 tril., attributed to stable increase in low costs deposits.

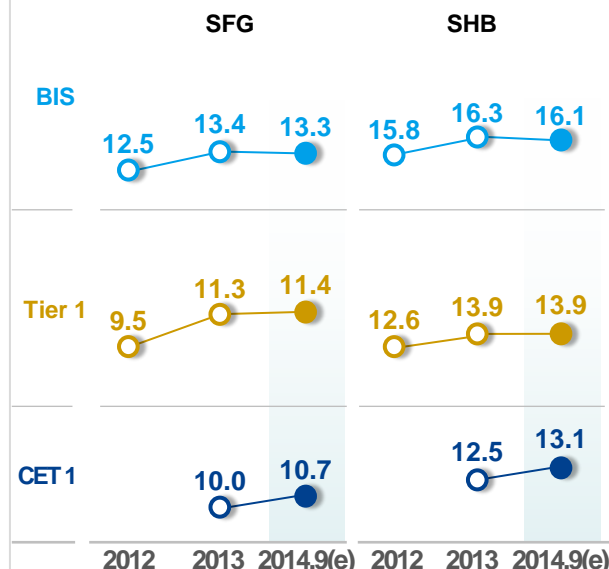
NPL / Delinquency Ratio (%)



**2014 3Q Group NPL ratio 1.19%,
SHB Delinquency Ratio 0.43%**

- Benign asset quality concern since 2013 for Bank, Credit Card, and the Group.
- NPL ratio for the Group and SHB recorded 1.19% and 1.07%, improved by 0.05%p QoQ respectively.
- NPL coverage ratio for the Group and SHB each marked 169% and 156%, increased by 4%p QoQ respectively.
- SHB and SHC delinquency ratio recorded 0.43% and 1.93%, which improved by 0.03%p and 0.07%p QoQ respectively.

Capital Adequacy (%)



**3Q14 Group CET1 Ratio 10.7%,
SHB CET1 Ratio 13.1%**

Note) Figs. from 2013 Group/Bank based on Basel3, Figs. for 2012 Group based on Basel1, Bank Basel2

- Continuously heaping up its Capital base by improvement in earnings of the Group.
- Based on BASEL3, Group's Common Equity Tier1 and BIS ratio each marked 10.7% and 13.3% driven by growth in earnings with stable level of risk weighted assets.
- Based on BASEL3, SHB's Common Equity Tier1 and BIS ratio each marked 13.1% and 16.1%, maintaining sufficient capital base.

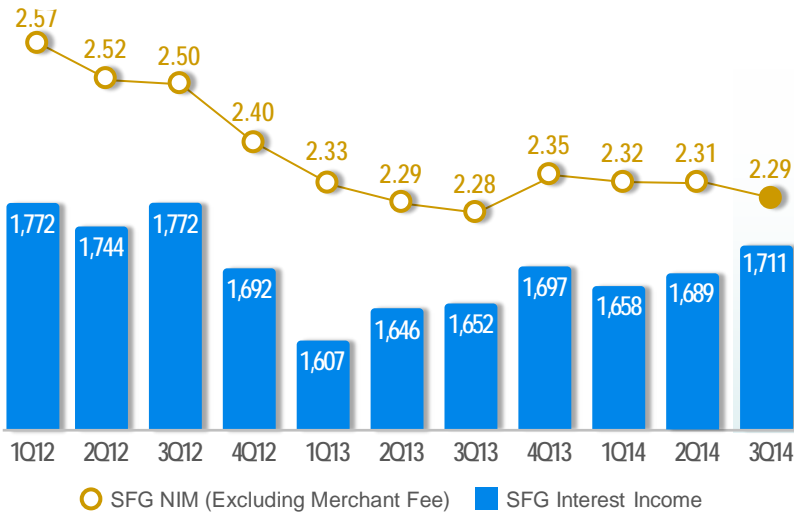
II . Income

- 1. SFG Income**
- 2. Subsidiaries Income (1)**
- 3. Subsidiaries Income (2)**
- 4. SHB Income / NIM**
- 5. SHB Non-Interest Income /
G&A Expenses**
- 6. Shinhan Card Income**

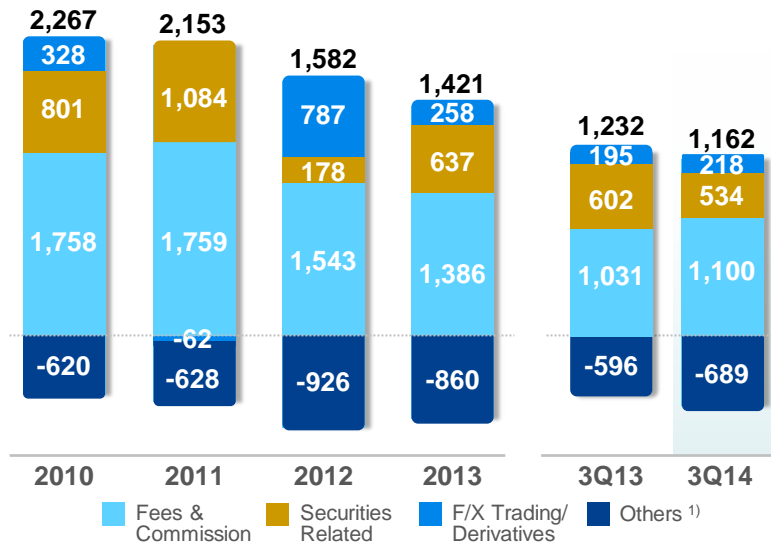


SFG Income

SFG Interest Income & NIM(Quarterly) (% , KRW bil.)



SFG Non-Interest Income (KRW bil.)



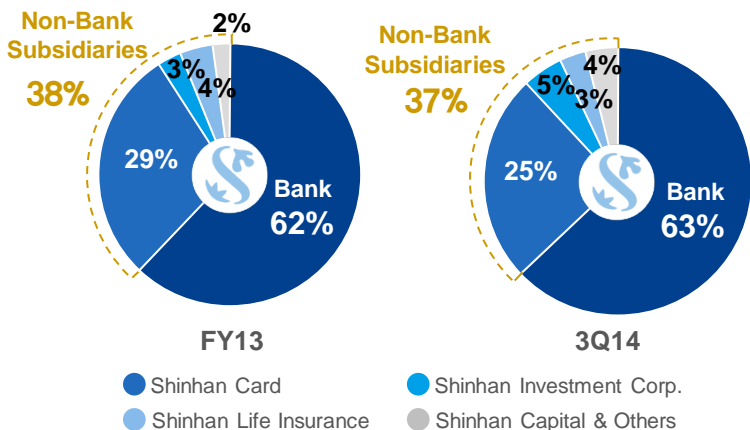
(KRW bil.)	3Q14 (Acc.)	3Q13 (Acc.)	YoY%	3Q14	2Q14	QoQ%
Operating Income (a=b+c)	6,219.5	6,137.1	1.3	2,121.1	2,140.8	-0.9
Interest Income (b)	5,057.9	4,905.6	3.1	1,710.6	1,689.4	1.3
Non-Interest Income (c)	1,161.6	1,231.6	-5.7	410.6	451.5	-9.1
G&A Expenses (d)	3,135.4	3,112.4	0.7	1,048.2	1,054.5	-0.6
Pre-Provision Oper. Income (e=a-d)	3,084.1	3,024.7	2.0	1,072.9	1,086.3	-1.2
Non-Operating Income (f)	85.3	50.5	68.9	23.8	43.5	-45.1
Pre-Provision Income (g=e+f)	3,169.4	3,075.2	3.1	1,096.7	1,129.8	-2.9
Provision for Credit Losses (h)	739.6	854.5	-13.5	239.9	332.6	-27.9
Earnings before Income Tax (i=g-h)	2,429.8	2,220.7	9.4	856.8	797.1	7.5
Income Tax	570.7	541.0	5.5	205.3	185.1	10.9
Consolidated Net Income¹⁾	1,768.0	1,559.5	13.4	632.0	577.6	9.4

Note 1) Net Income in Controlling Interest

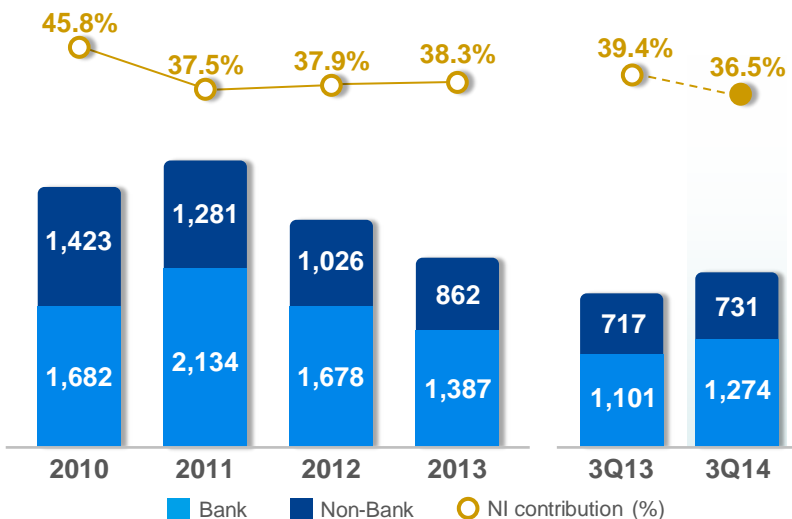
Note 1) Including Insurance Fees on Deposits, Contribution Expenses etc.

Subsidiaries Income (1)

Net Income Contribution by Subsidiaries



Net Income Contribution by Non-Bank Subsidiaries (KRW bil.)



Note) After reflecting ownership by SFG

(KRW bil.)	Net Income [A]	Ownership [B]	Net Income (A x Ownership) [C=A x B]	Adjustment [D]	Net Income (Consolidated) [E=C+D]
Bank (a)	1,274.8		1,273.9	-88.0	1,185.9
Shinhan Bank	1,272.0	100.0%	1,272.0	-87.9	1,184.0
Jeju Bank	2.8	68.9%	2.0	-0.0	1.9
Non-Bank (b)	738.6		731.1	3.1	734.2
Shinhan Card	507.8	100.0%	507.8	2.5	510.2
Shinhan Investment Corp.	91.3	100.0%	91.3	0.4	91.8
Shinhan Life Insurance	68.1	100.0%	68.1	1.8	70.0
Shinhan BNPP AM	21.4	65.0%	13.9	0.2	14.1
Shinhan Capital	37.1	100.0%	37.1	2.6	39.7
Shinhan Savings Bank	5.9	100.0%	5.9	-0.0	5.8
Shinhan Data System	1.8	100.0%	1.8	-4.4	-2.6
Shinhan AITAS	3.3	99.8%	3.3	-	3.3
Shinhan Credit Information	0.9	100.0%	0.9	-0.0	0.9
Shinhan Private Equity	1.0	100.0%	1.0	-	1.0
SFG (c)				-152.1²⁾	-152.1
Total (d=a+b+c)¹⁾	2,013.4		2,005.0	-237.0	1,768.0

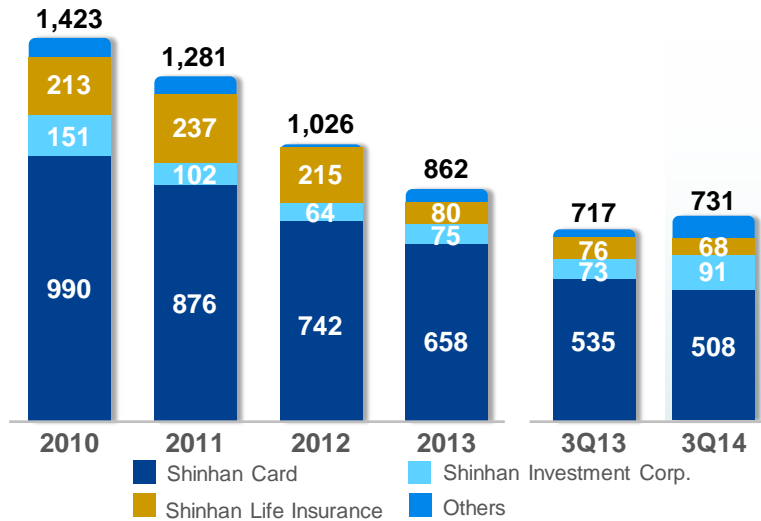
Note) 1) Net Income in Controlling Interest

2) SFG (Separate): Brand Fee Income KRW 52.5bil., Interest Expense KRW -162.1bil., G&A etc. KRW -45.6bil.

Subsidiaries Income (2)

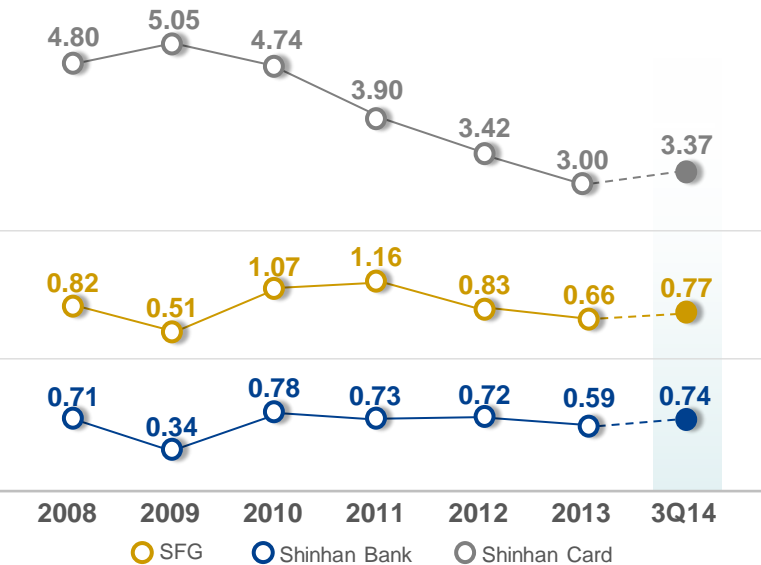
Non-Bank Net Income

(KRW bil.)



ROA

(%)



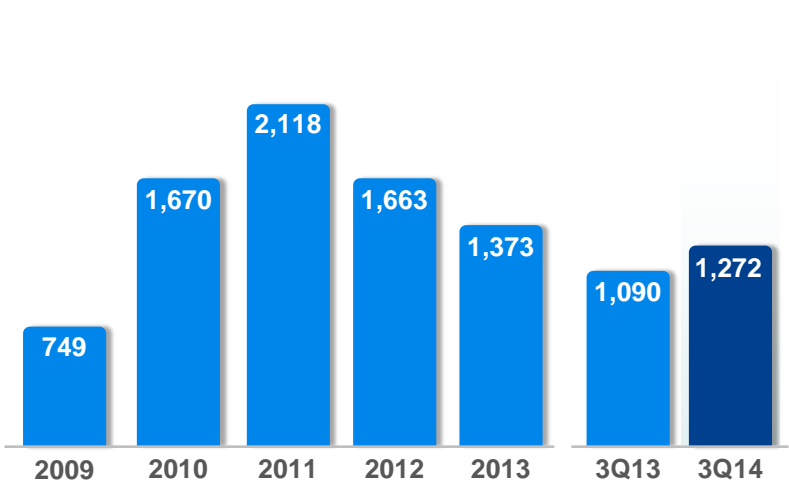
(Reflecting SFG Ownership, KRW bil.)	3Q14 (Acc.)	3Q13 (Acc.)	YoY%	3Q14	2Q14	QoQ%
Bank (a)	1,273.9	1,100.6	15.7	428.8	420.0	2.1
Shinhan Bank	1,272.0	1,089.7	16.7	430.1	416.8	3.2
Jeju Bank	2.0	10.9	-82.1	-1.3	3.3	n.a.
Non-Bank (b)	731.1	716.9	2.0	276.4	246.9	12.0
Shinhan Card	507.8	534.8	-5.0	190.1	176.5	7.7
Shinhan Investment Corp.	91.3	72.6	25.7	42.9	21.7	98.0
Shinhan Life Insurance	68.1	76.3	-10.8	26.9	19.5	38.1
Shinhan BNPP AM	13.9	15.5	-10.1	4.6	4.6	-0.6
Shinhan Capital	37.1	37.1	0.1	7.9	17.6	-55.3
Shinhan Savings Bank	5.9	-26.0	n.a.	1.4	4.6	-68.3
Shinhan Data System	1.8	1.4	29.0	0.8	0.4	79.7
Shinhan AITAS	3.3	3.1	6.9	1.0	1.1	-6.1
Shinhan Credit Information	0.9	0.0	n.m.	0.2	0.7	-68.6
Shinhan Private Equity	1.0	2.1	-52.2	0.7	0.3	96.0
Total (a+b)	2,005.0	1,817.5	10.3	705.3	666.9	5.7
Consolidate Net Income¹⁾	1,768.0	1,559.5	13.4	632.0	577.6	9.4

1) Net Income in Controlling Interest

SHB Income / NIM

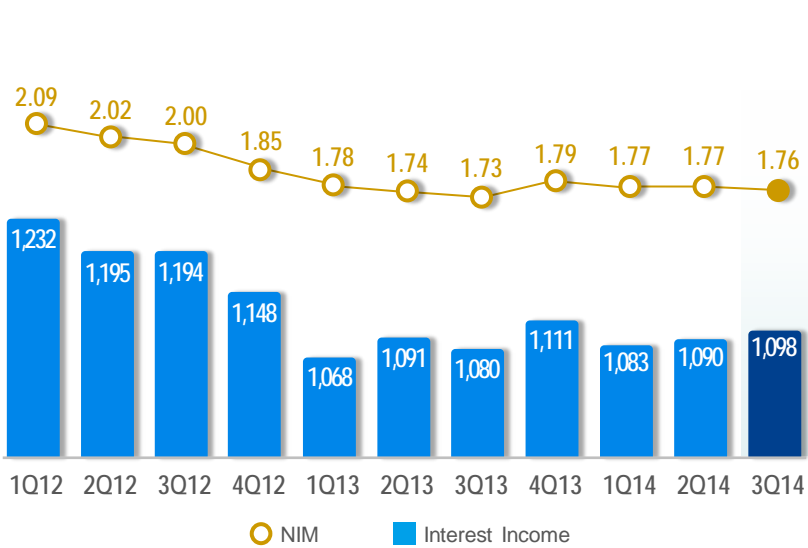
Net Income

(KRW bil.)



Interest Income/NIM(Quarterly)

(%, KRW bil.)



(KRW bil.)	3Q14 (Acc.)	3Q13 (Acc.)	YoY%	3Q14	2Q14	QoQ%
Operating Income (a=b+c)	3,978.9	3,925.4	1.4	1,334.9	1,388.6	-3.9
Interest Income (b)	3,271.1	3,239.3	1.0	1,097.6	1,090.4	0.7
Non-Interest Income (c)	707.8	686.1	3.2	237.3	298.2	-20.4
G&A Expenses (d)	2,015.3	2,021.4	-0.3	665.1	685.7	-3.0
Pre-Provision Oper.Income (e=a-d)	1,963.7	1,904.0	3.1	669.8	703.0	-4.7
Non-Operating Income (f)	29.4	17.4	68.6	9.4	13.0	-27.9
Pre-Provision Income (g=e+f)	1,993.1	1,921.5	3.7	679.2	716.0	-5.1
Provision for Credit Losses (h)	372.3	509.0	-26.9	121.3	193.8	-37.4
Earnings before Income Tax (i=g-h)	1,620.8	1,412.5	14.8	557.9	522.2	6.8
Income Tax	348.5	322.6	8.0	127.7	105.2	21.4
Net Income ¹⁾	1,272.0	1,089.7	16.7	430.1	416.8	3.2

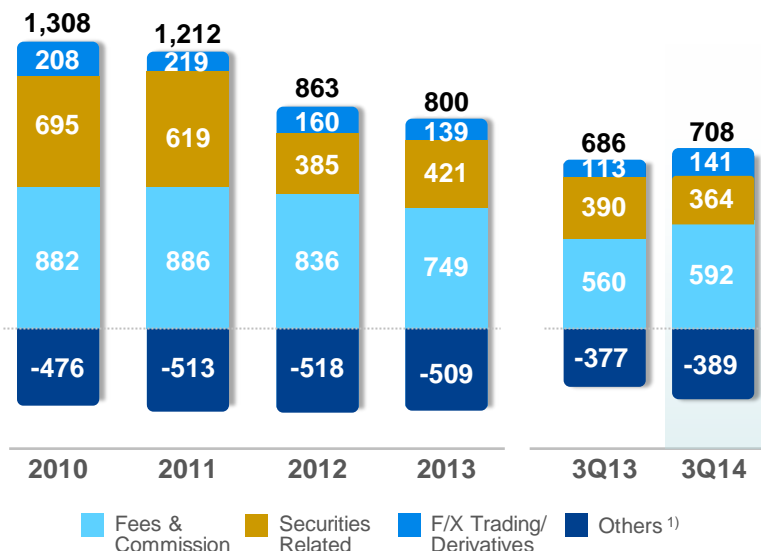
1) Net Income in Controlling Interest

(%)	1Q12	2Q12	3Q12	4Q12	1Q13	2Q13	3Q13	4Q13	1Q14	2Q14	3Q14
NIS (a-b) (quarterly)	2.23	2.16	2.11	1.95	1.87	1.87	1.83	1.91	1.91	1.89	1.88
Loan interest rate (a)	5.47	5.39	5.24	4.92	4.69	4.52	4.36	4.30	4.20	4.13	4.05
Deposit interest rate (b)	3.24	3.23	3.12	2.97	2.81	2.65	2.52	2.39	2.29	2.24	2.17
NIM(quarterly)	2.09	2.02	2.00	1.85	1.78	1.74	1.73	1.79	1.77	1.77	1.76
NIM(cumulative figures)	2.09	2.05	2.03	1.99	1.78	1.76	1.75	1.76	1.77	1.77	1.77

SHB Non-Interest Income / G&A Expenses

Non-Interest Income

(KRW bil.)

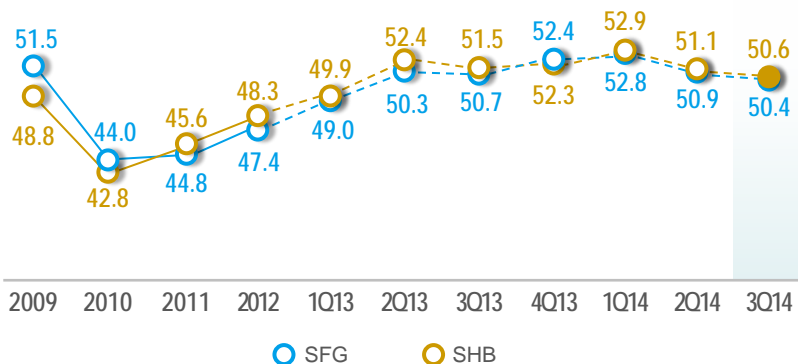


Note 1) Including Insurance Fees on Deposits, Contribution Expenses etc.

(KRW bil.)	3Q14 (Acc.)	3Q13 (Acc.)	YoY%	3Q14	2Q14	QoQ%
Non-Interest Income	707.8	686.1	3.2	237.3	298.2	-20.4
Fees & Commission	591.8	559.9	5.7	200.1	209.7	-4.6
(Fund)	78.6	88.3	-10.9	26.8	26.4	1.3
(Bancassurance)	66.0	67.9	-2.7	22.3	24.2	-8.0
(Trust Fees)	36.0	32.3	11.4	12.4	12.5	-1.1
Securities Related	364.3	390.4	-6.7	144.0	164.3	-12.3
FX Trading/Derivatives	141.2	113.0	25.0	33.7	38.4	-12.4
Others	-389.5	-377.3	n.a.	-140.6	-114.2	n.a.
(Contribution Expenses)	-182.0	-184.8	n.a.	-61.9	-60.9	n.a.
(Insurance Fees on Deposits)	-179.9	-178.8	n.a.	-57.5	-61.4	n.a.

Cost-Income Ratio

(%)

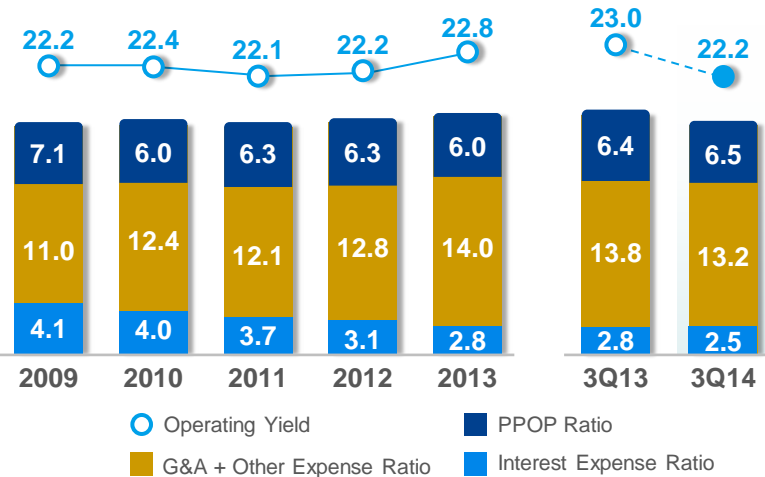


Note) Cumulative Figures

(KRW bil.)	3Q14 (Acc.)	3Q13 (Acc.)	YoY%	3Q14	2Q14	QoQ%
G&A Expenses	2,015.3	2,021.4	-0.3	665.1	685.7	-3.0
Salary & Employee Benefits	1,163.0	1,160.4	0.2	382.3	383.4	-0.3
D & A	154.0	151.0	1.9	50.6	51.1	-0.9
Other Expenses	698.3	709.9	-1.6	232.2	251.1	-7.5

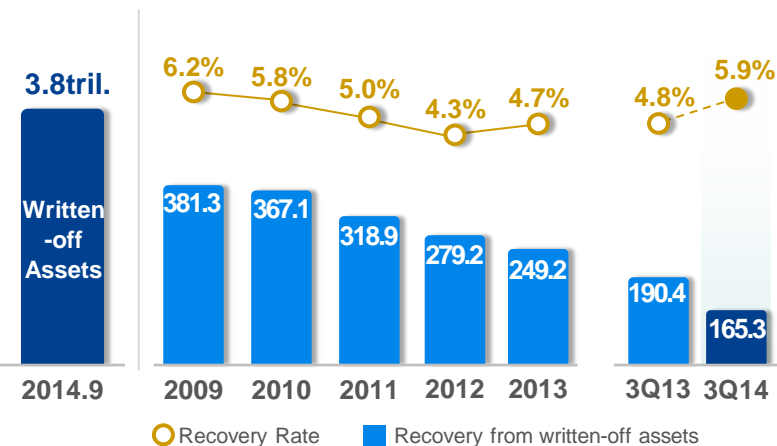
Shinhan Card Income

Operating Yield and PPOP Ratio (%)



Note) Net of Derivatives & F/X

Recovery from Written-off Assets (KRW bil.)



(KRW bil.)	3Q14 (Acc.)	3Q13 (Acc.)	YoY%	3Q14	2Q14	QoQ%
Operating Revenue (a)	3,378.6	3,473.7	-2.7	1,137.0	1,146.9	-0.9
Card Business	2,819.5	2,811.8	0.3	958.2	941.2	1.8
Installment Finance	64.7	70.3	-8.0	22.4	21.4	4.7
Lease	27.6	32.7	-15.6	9.3	9.0	3.1
Others	466.8	558.8	-16.5	147.1	175.3	-16.1
(Derivatives & FX)	43.4	42.0	3.1	-18.6	33.9	n.a.
Interest Expense (b)	371.7	418.8	-11.2	121.8	123.8	-1.6
G&A Expenses (c)	503.6	501.8	0.4	179.1	164.0	9.2
Commissions & Other Expenses (d)	1,528.9	1,593.8	-4.1	488.1	508.7	-4.1
(Derivatives & FX)	28.0	29.6	-5.6	-24.5	29.2	n.a.
Pre-Provision Income (e=a-b-c-d)	974.4	959.3	1.6	348.1	350.4	-0.7
Provision for Credit Losses (f)	319.4	270.3	18.2	103.5	124.4	-16.8
Earnings before Income Tax (g=e-f)	655.0	689.0	-4.9	244.5	226.0	8.2
Income Tax	147.2	154.3	-4.6	54.4	49.5	10.1
Net Income	507.8	534.8	-5.0	190.1	176.5	7.7

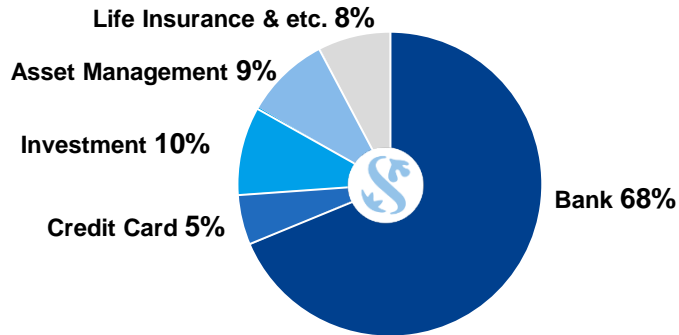
III. Assets & Liabilities

1. SFG Asset Growth
2. SHB Loan / Deposit Growth
3. Shinhan Card Asset Growth



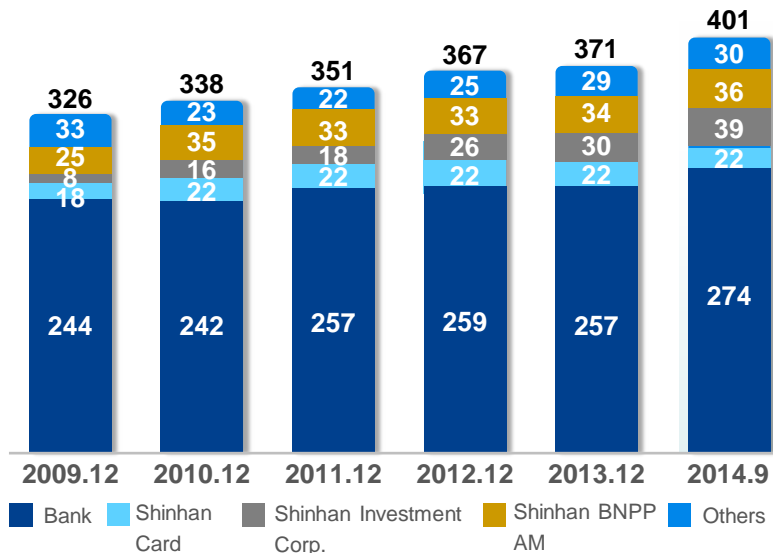
SFG Asset Growth

Asset Contribution by Subsidiary



SFG Total Assets

(KRW tril.)

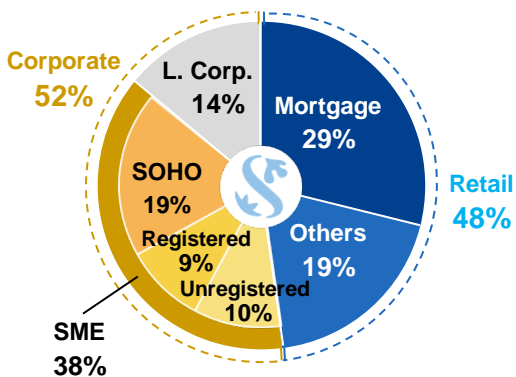


(KRW bil.)	2014.9	2013.12	YTD%	2014.6	QoQ%
Bank (a)	273,884.2	257,033.8	6.6	266,803.5	2.7
Shinhan Bank	270,599.0	253,837.7	6.6	263,514.5	2.7
Jeju Bank	3,285.2	3,196.0	2.8	3,288.9	-0.1
Non-Bank (b)	124,286.0	111,009.4	12.0	117,209.0	6.0
Shinhan Card	21,703.2	21,649.2	0.2	21,139.2	2.7
Shinhan Investment Corp.	39,364.4	30,039.9	31.0	33,501.8	17.5
Shinhan Life Insurance	21,301.9	19,385.2	9.9	20,657.3	3.1
Shinhan BNPP AM	35,831.3	33,675.1	6.4	35,926.0	-0.3
Shinhan Capital	3,801.8	3,772.4	0.8	3,741.1	1.6
Shinhan Savings Bank	737.3	777.1	-5.1	811.7	-9.2
Shinhan Data System	24.1	20.5	17.2	24.3	-0.9
Shinhan AITAS	35.1	34.6	1.4	32.9	6.7
Shinhan Credit Information	21.7	21.0	3.2	21.0	3.4
Shinhan Private Equity	582.3	572.9	1.6	573.3	1.6
Others	882.9	1,061.5	-16.8	780.6	13.1
Total ¹⁾	401,132.8	371,462.8	8.0	387,232.3	3.6
Consolidate Total Assets	335,200.4	311,296.8	7.7	323,011.8	3.8

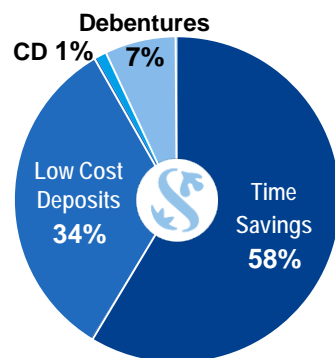
Note) Trust A/C of Shinhan Investment Corp. and AUM(Including discretionary assets) of Shinhan BNPP AM is included

SHB Loan / Deposit Growth

Loan Composition



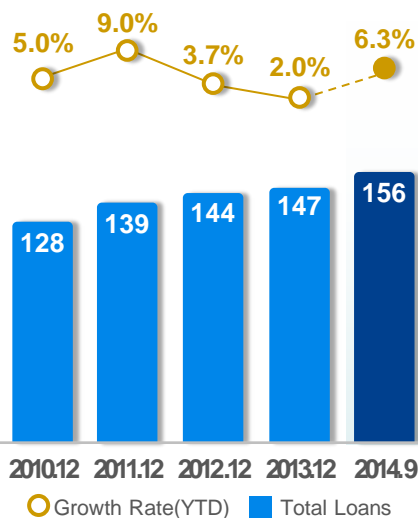
Funding Composition



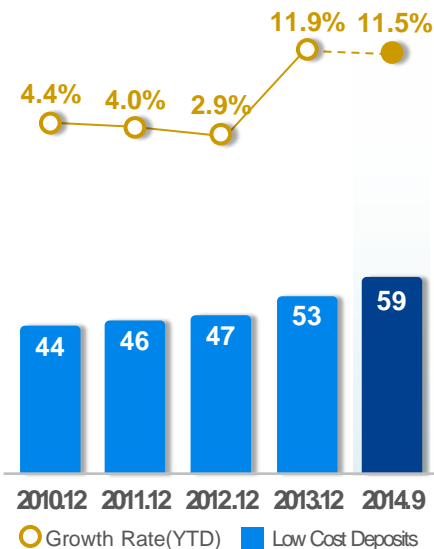
(KRW bil.)	2014.9	2013.12	YTD%	2014.6	QoQ%
Loan in KRW	156,242	147,048	6.3	153,263	2.1
Retail	75,169	71,846	4.6	73,666	2.1
Mortgage	45,515	44,257	2.8	44,725	1.8
Others ¹⁾	29,654	27,589	7.5	28,941	2.6
Corporate	81,073	75,202	7.8	79,597	2.0
SME	58,902	55,062	7.0	57,271	3.0
SOHO	29,892	27,732	7.8	29,092	2.9
Large Corporate etc.	22,171	20,140	10.1	22,326	-0.8
Loan in FX	7,208	5,292	36.2	5,788	26.8

Note) Including Unsecured Personal Loans, Commercial Mortgage Loans, Jeonse Loans etc.

KRW Loan Growth (KRW tril.)



Low Cost Deposits (KRW tril.)

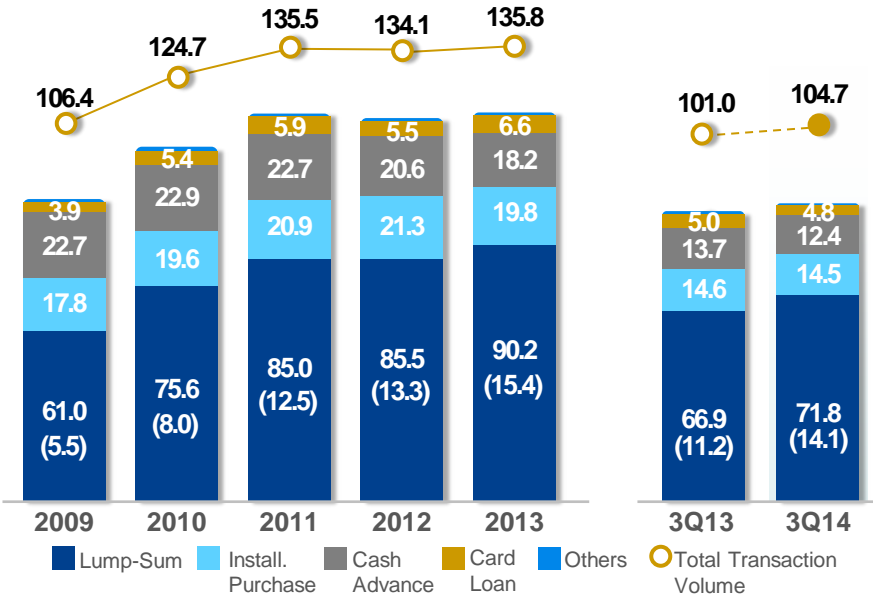


(KRW bil.)	2014.9	2013.12	YTD%	2014.6	QoQ%
Total Deposits in KRW	159,949	150,479	6.3	157,289	1.8
Low Cost Deposits	58,756	52,697	11.5	56,449	4.4
Demand	18,553	17,691	4.9	19,432	-5.0
Savings	40,204	35,006	14.8	37,017	9.1
Time Savings	101,193	97,782	3.5	100,840	0.4
Time Deposits	92,641	89,642	3.3	92,814	-0.2
Accumulative etc.	8,552	8,141	5.1	8,027	6.4
Certificate of Deposits	1,767	1,476	19.7	1,738	2.0
Debtentures in KRW	12,282	13,787	-10.9	12,369	-0.6

Shinhan Card Asset Growth

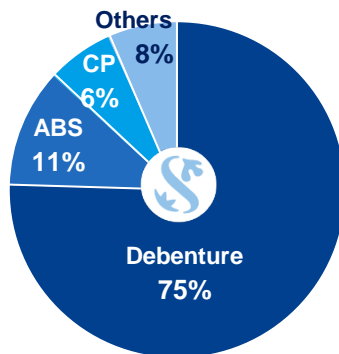
Transaction Volume

(KRW tril.)



Note) Figs. in parenthesis represent debit card transaction volume

Funding Composition



(KRW bil.)	2014.9	2013.12	YTD%	2014.6	QoQ%
Earning Assets	19,840	19,626	1.1	19,415	2.2
Credit Purchase	10,767	10,954	-1.7	10,485	2.7
Cash Advances	2,239	2,368	-5.4	2,287	-2.1
Card Loan	4,437	4,261	4.1	4,413	0.5
(Re-aged Loan)	238	225	5.7	236	0.7
Installment Finance	1,497	1,213	23.4	1,374	9.0
Lease etc.	900	830	8.3	856	5.1
Effective Cardholders (in thousands)	12,643	13,385	-5.5	12,857	-1.7
Merchants (in thousands)	2,458	2,392	2.7	2,434	1.0

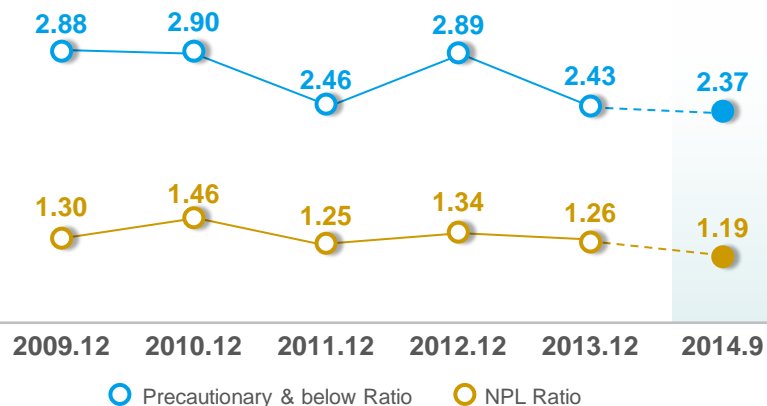
(KRW bil.)	2014.9	2013.12	YTD%	2014.6	QoQ%
Total Funding	11,991	12,067	-0.6	11,714	2.4
Debentures	9,046	8,701	4.0	9,156	-1.2
ABS	1,366	1,583	-13.7	1,014	34.6
CP	768	1,013	-24.2	843	-8.9
Others	811	770	5.3	701	15.7

IV. Asset Quality

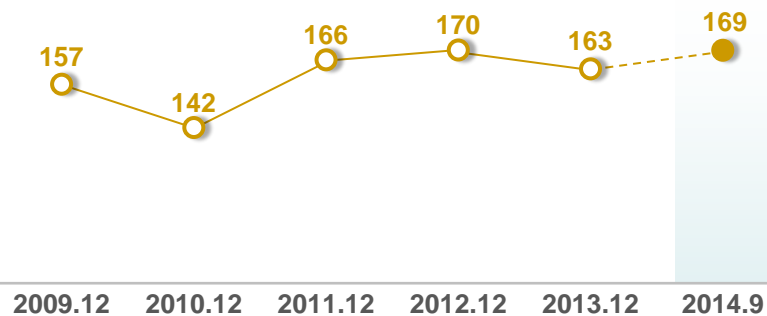
- 1. SFG Asset Quality**
- 2. SHB Asset Quality**
- 3. Shinhan Card Asset Quality**
- 4. Provision for Credit Losses /
Write-offs**



Precautionary & below Ratio/NPL Ratio (%)



NPL Coverage Ratio (%)



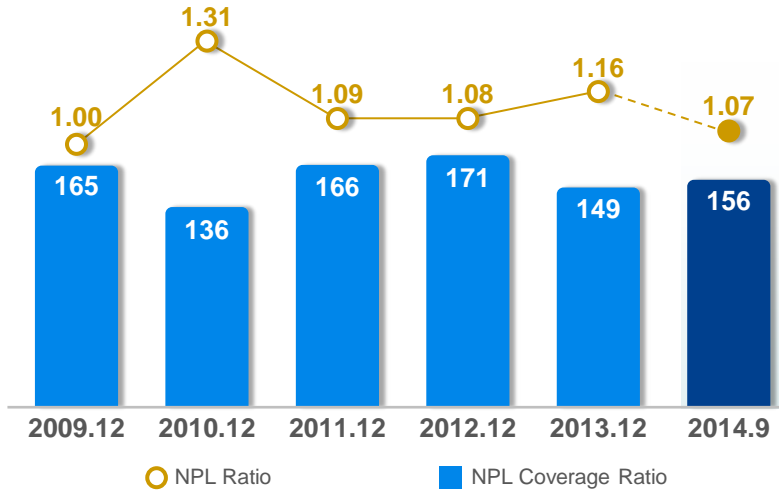
(KRW bil.)	2014.9	2013.12	YTD%	2014.6	QoQ%
Total Loans ¹⁾	214,681	202,381	6.1	210,322	2.1
Normal	209,600	197,453	6.2	205,295	2.1
Precautionary	2,527	2,370	6.6	2,420	4.4
Substandard	1,030	1,083	-4.9	1,045	-1.4
Doubtful	407	372	9.3	423	-3.8
Estimated Loss	1,117	1,103	1.2	1,141	-2.1
Substandard & Below	2,553	2,558	-0.2	2,608	-2.1
NPL Ratio	1.19%	1.26%	-0.07%p	1.24%	-0.05%p
Loan Loss Allowance ²⁾	4,318	4,178	3.3	4,298	0.5
NPL Coverage Ratio	169%	163%	6%p	165%	4%p
Reserve for credit losses ³⁾	1,870	1,821	2.7	1,894	-1.3

Note 1) Sum of Shinhan Bank, Jeju Bank, Shinhan Card, Shinhan Investment Corp., Shinhan Life Insurance, Shinhan Capital and Shinhan Savings Bank

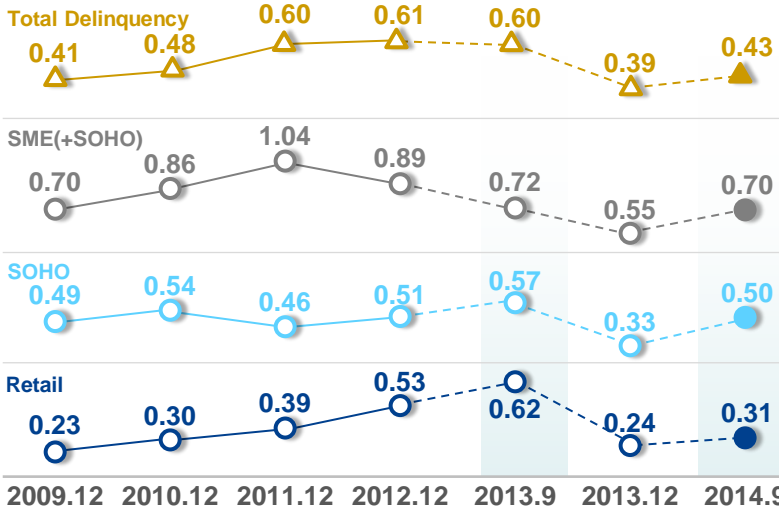
2) Sum of IFRS standard LLA and reserves for credit losses, excluding those for contingent acceptances & guarantees and unused credit lines

3) Excluding reserve for contingent acceptances & guarantees and unused credit lines

NPL Ratio & NPL Coverage Ratio (%)



Delinquency Ratio (%)



Note) 1 month overdue

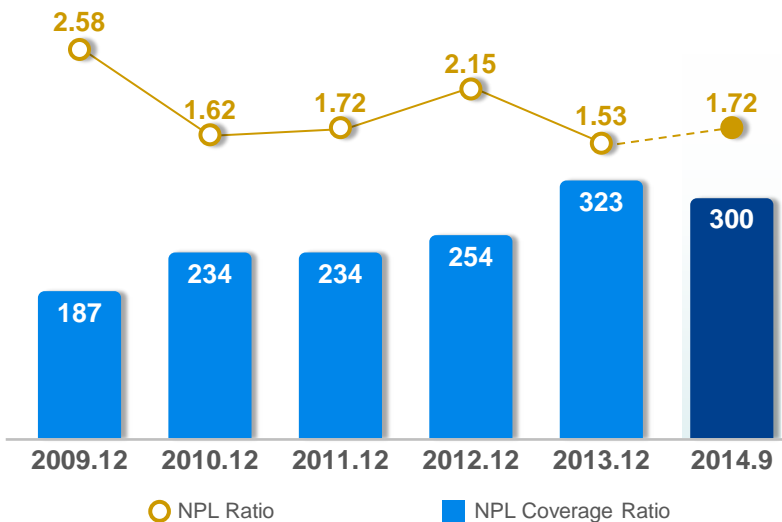
(KRW bil.)	2014.9	2013.12	YTD%	2014.6	QoQ%
Total Loans	181,955	170,767	6.6	178,303	2.0
Normal	178,524	167,398	6.6	174,886	2.1
Precautionary	1,480	1,384	6.9	1,416	4.5
Substandard	887	913	-2.8	884	0.4
Doubtful	254	257	-1.4	296	-14.4
Estimated Loss	810	815	-0.5	821	-1.3
Substandard & Below	1,951	1,985	-1.7	2,001	-2.5
NPL Ratio	1.07%	1.16%	-0.09%p	1.12%	-0.05%p
Loan Loss Allowance ¹⁾	3,037	2,962	2.5	3,039	-0.1
NPL Coverage Ratio	156%	149%	7%p	152%	4%p
Reserve for credit losses ²⁾	1,518	1,469	3.3	1,532	-0.9

Note 1) Sum of IFRS standard LLA and reserves for credit losses, excluding those for contingent acceptances & guarantees and unused credit lines

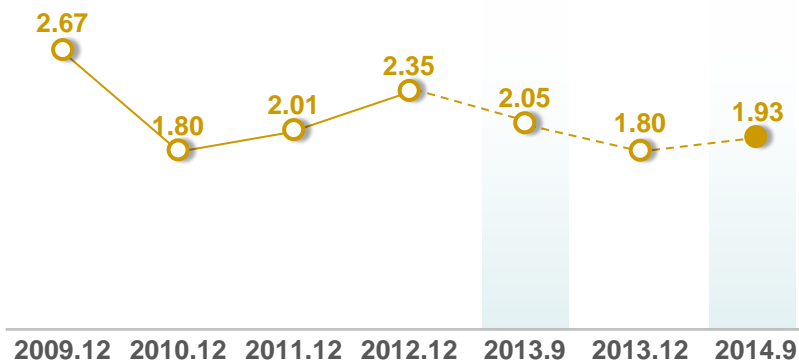
2) Excluding reserve for contingent acceptances & guarantees and unused credit lines

Shinhan Card Asset Quality

NPL Ratio & NPL Coverage Ratio (%)



Delinquency Ratio (%)



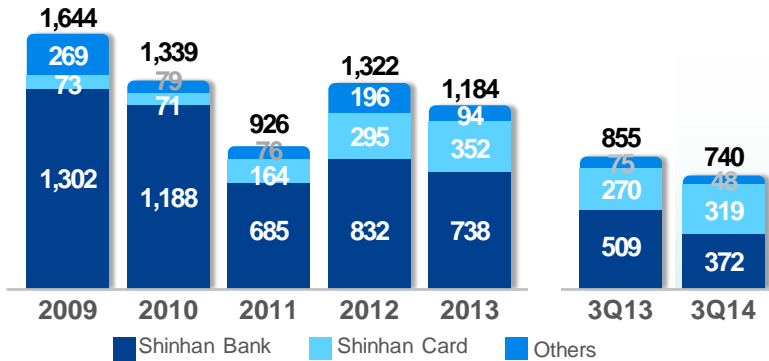
Note) 1 month overdue from total credit

(KRW bil.)	2014.9	2013.12	YTD%	2014.6	QoQ%
Total Loans	19,840	19,626	1.1	19,415	2.2
Normal	18,765	18,609	0.8	18,340	2.3
Precautionary	735	716	2.7	738	-0.3
Substandard	-	-	-	-	-
Doubtful	82	84	-2.5	82	0.4
Estimated Loss	258	217	19.2	256	0.9
Substandard & Below	340	301	13.1	338	0.8
NPL Ratio	1.72%	1.53%	0.19%p	1.74%	-0.02%p
Loan Loss Allowance ¹⁾	1,021	971	5.1	1,013	0.8
NPL Coverage Ratio	300%	323%	-23%p	300%	0%p
Reserve for credit losses	301	312	-3.5	308	-2.4

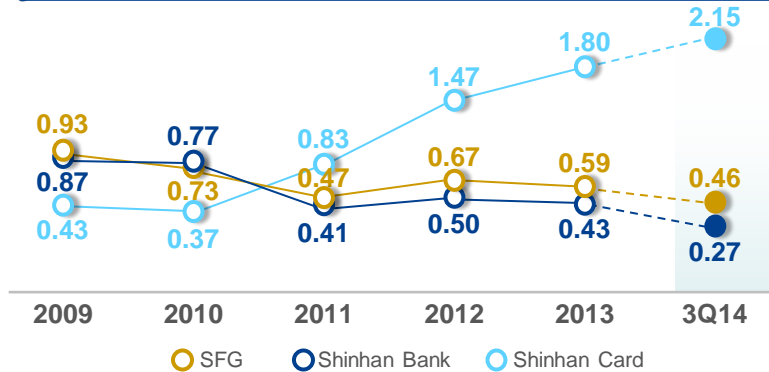
Note 1) Excluding reserve for contingent acceptances & guarantees and unused credit lines

Provision for Credit Losses / Write-Offs

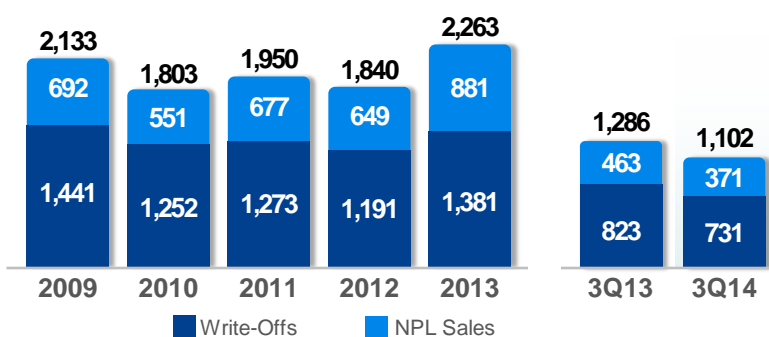
Provision for Credit Losses (KRW bil.)



Credit Cost Ratio (%)



Write-Offs & NPL Sales (KRW bil.)



Credit Costs

(KRW bil.)	FY14	1Q	2Q	3Q	FY13	1Q	2Q	3Q	4Q
Shinhan Bank ¹⁾	348	50	189	109	711	246	133	111	221
Retail	120	37	30	53	156	107	32	39	-22
Corporate	228	13	159	56	555	139	101	72	242
Shinhan Card ²⁾	319	91	124	104	352	87	102	82	82
Total	667	141	313	213	1,064	333	235	193	303

Note 1) SHB figures are separate basis

Note 2) SHC figs. excluding Provision for Other Allowances

Write-Offs & NPL Sales

(KRW bil.)	FY14	1Q	2Q	3Q	FY13	1Q	2Q	3Q	4Q
Shinhan Bank	718	198	253	267	1,568	128	412	237	791
(Sale)	371	68	159	144	806	75	172	142	418
Retail	204	31	75	98	527	49	92	88	299
(Sale)	129	25	67	38	346	17	62	62	204
Corporate	514	167	178	169	1,041	79	321	150	492
(Sale)	241	44	92	106	461	58	109	80	214
Shinhan Card	384	104	148	131	694	140	216	152	186
Total	1,102	302	402	398	2,263	268	629	389	976

V . Capital Adequacy & Key Financial Indices

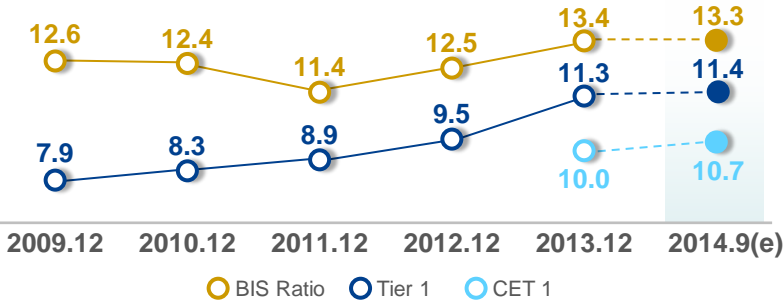
1. Capital Adequacy

2. Key Financial Indices

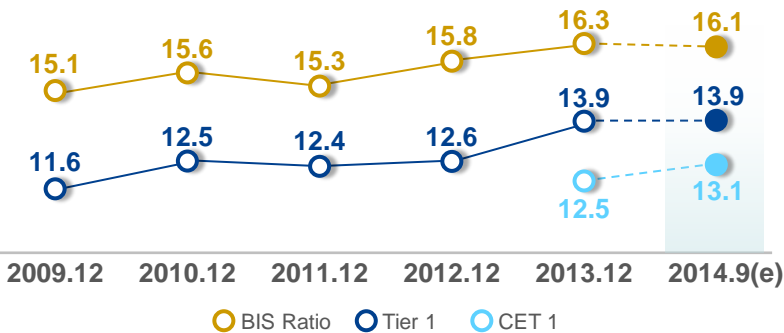


Capital Adequacy

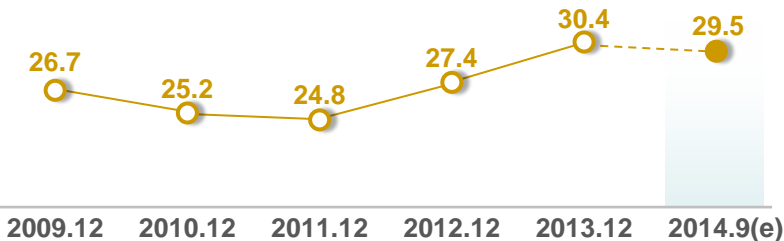
Group BIS Ratio (%)



Shinhan Bank BIS Ratio (%)



Shinhan Card Capital Adequacy Ratio (%)



Group BIS Ratio

(KRW bil.)	2014.9(e)	2013.12	YTD%	2014.6	QoQ%
Risk-Weighted Assets	195,738	190,717	2.6	190,045	3.0
Capital	26,063	25,606	1.8	25,261	3.2
CET 1	20,883	19,120	9.2	20,139	3.7
Tier 1	22,373	21,538	3.9	21,625	3.5
BIS Ratio	13.3%	13.4%	-0.1%p	13.3%	0.0%p
CET 1	10.7%	10.0%	0.7%p	10.6%	0.1%p
Tier 1	11.4%	11.3%	0.1%p	11.4%	0.0%p

Shinhan Bank BIS Ratio

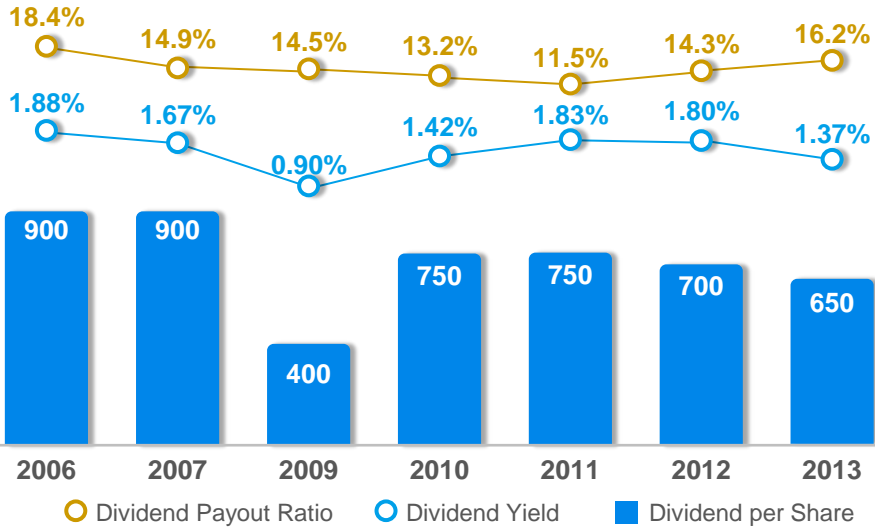
(KRW bil.)	2014.9(e)	2013.12	YTD%	2014.6	QoQ%
Risk-Weighted Assets	132,408	129,277	2.4	129,169	2.5
Capital	21,287	21,057	1.1	20,737	2.7
CET 1	17,366	16,130	7.7	16,843	3.1
Tier 1	18,468	18,021	2.5	17,945	2.9
BIS Ratio	16.1%	16.3%	-0.2%p	16.1%	0.0%p
CET 1	13.1%	12.5%	0.6%p	13.0%	0.1%p
Tier 1	13.9%	13.9%	0.0%p	13.9%	0.0%p

Note) Figs. from 2013.12 Group/Bank based on Basel3, Figs. up to 2013.9, Group based on Basel1, Bank based on Basel2

Key Financial Indices

Dividend

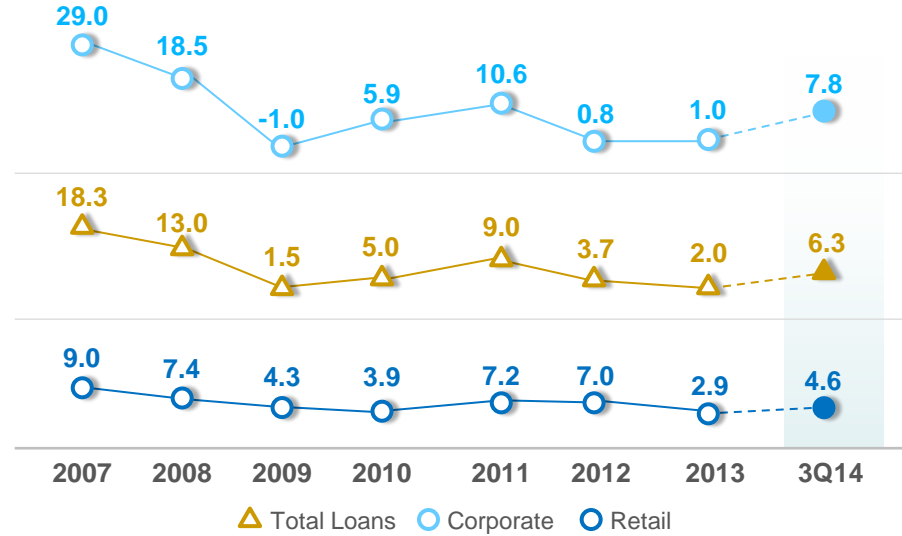
(KRW bil.)



Note) In March, 2009, Rights Offering of KRW 1.3tril. to Shareholders

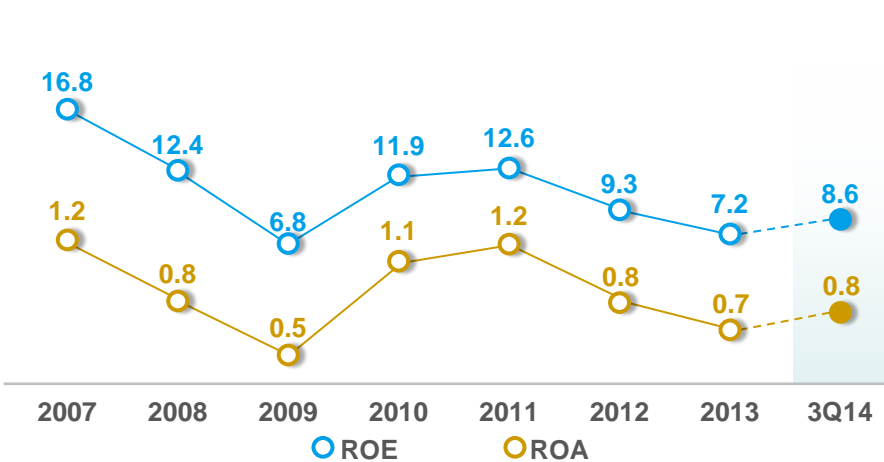
SHB Loan Growth Rate

(%)



ROA / ROE

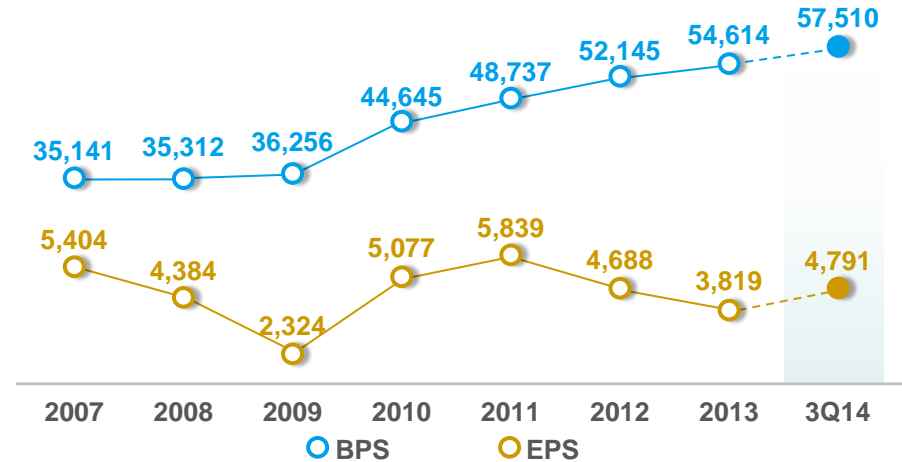
(%)



Note) ROE based on common stock

BPS / EPS

(KRW)



Note) Based on common stock

VI. Appendix

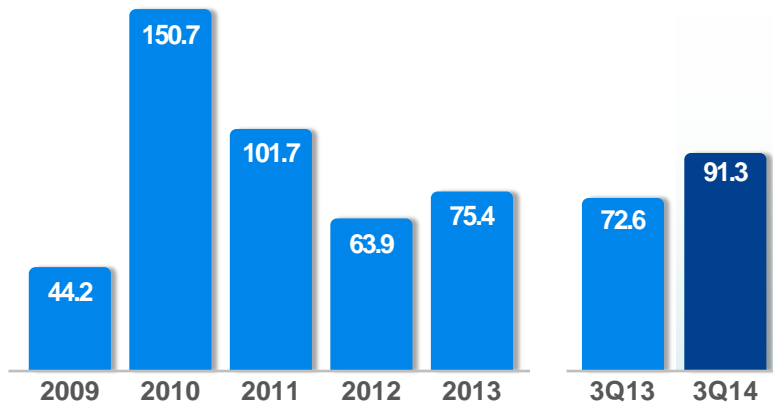
1. SFG Subsidiaries
2. SHB SME Loans
3. SHB Retail Loans



SFG Subsidiaries_Shinhan Investment Corp. (1)

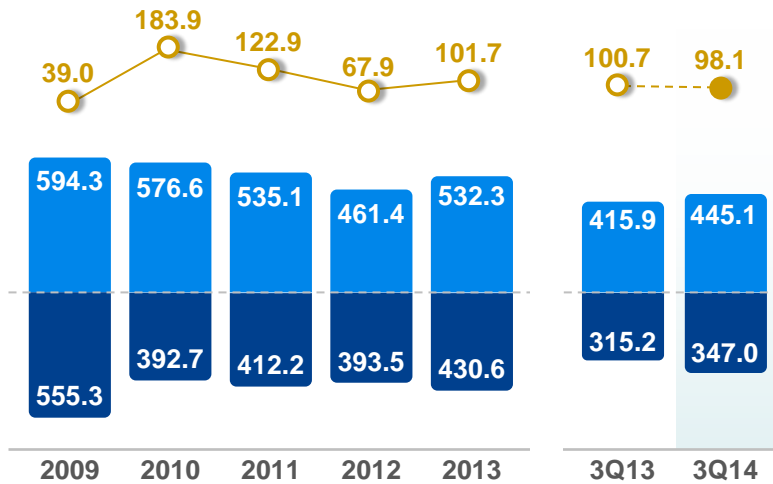
Net Income

(KRW bil.)



Operating Income

(KRW bil.)



○ Operating Income ■ Operating Revenue ■ Operating Expense

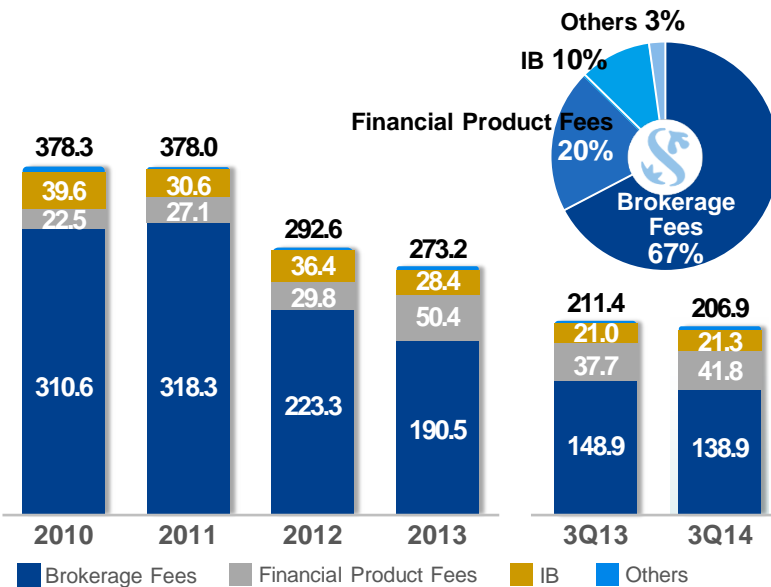
Condensed I/S & Key Financial Indices

(KRW bil.)	3Q14 (Acc.)	3Q13 (Acc.)	YoY%	3Q14	2Q14	QoQ%
Operating Revenue	445.1	415.9	7.0	167.0	133.7	24.9
Fees & Commission	206.9	211.4	-2.1	72.8	68.8	5.9
Proprietary Trading	192.3	101.6	89.2	68.9	59.1	16.6
Others	45.9	102.8	-55.4	25.2	5.8	338.0
Operating Expense	347.0	315.2	10.1	122.9	112.3	9.5
G&A Expenses	295.1	278.8	5.8	99.2	97.8	1.4
Commission Expense	48.6	36.7	32.2	20.2	14.0	44.3
Provision for Credit Losses	3.3	-0.4	n.a.	3.6	0.5	567.5
Operating Income	98.1	100.7	-2.5	44.0	21.4	106.1
Net Income	91.3	72.6	25.7	42.9	21.7	98.0
Net Capital Ratio(%)	437.5%	610.5%	-173.0%p	437.5%	467.3%	-29.8%p
ROE	5.4%	4.4%	1.0%p	5.4%	4.3%	1.1%p
ROA	0.5%	0.5%	0.0%p	0.5%	0.5%	0.0%p

Note) ROE, ROA are calculated on a cumulative basis

Fees & Commission

(KRW bil.)

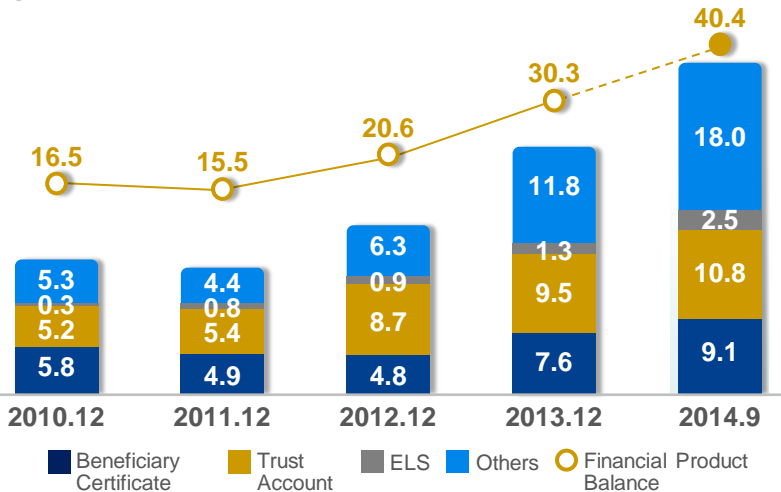


Fees & Commission

(KRW bil.)	3Q14 (Acc.)	3Q13 (Acc.)	YoY%	3Q14	2Q14	QoQ%
Fees & Commission	206.9	211.4	-2.1	72.8	68.8	5.9
Brokerage Fees	138.9	148.9	-6.7	51.3	43.2	18.8
Financial Product Fees	41.8	37.7	11.1	14.0	16.9	-17.3
IB	21.3	21.0	1.7	4.9	7.5	-34.6
Others	4.9	3.9	26.7	2.7	1.2	114.6

Financial Products Note)

(KRW tril.)



Balance of Financial Products

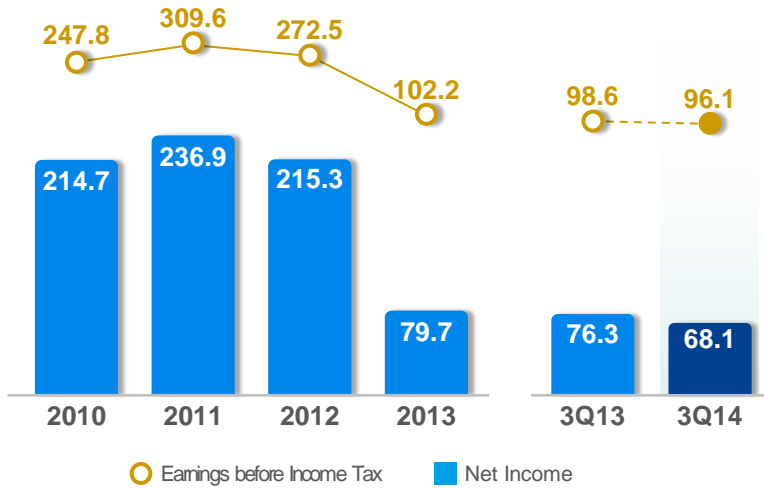
(KRW tril.)	2014.9	2013.12	YTD%	2014.6	QoQ%
Financial Products	40.4	30.3	33.5	36.3	11.2
Beneficiary Certificate	9.1	7.6	19.6	8.6	6.0
Trust Account	10.8	9.5	13.2	9.5	13.5
ELS	2.5	1.3	87.2	2.0	23.0
Others	18.0	11.8	52.9	16.2	11.1

Note) Sum of Beneficiary Certificate, Trust Account, Wrap, ELS, RP, and Micro Debentures

SFG Subsidiaries_Shinhan Life Insurance (1)

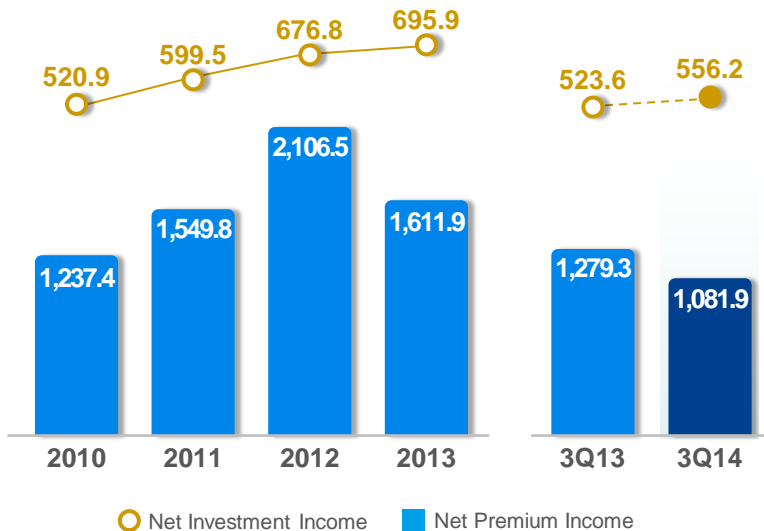
Net Income

(KRW bil.)



Investment Income & Premium Income

(KRW bil.)



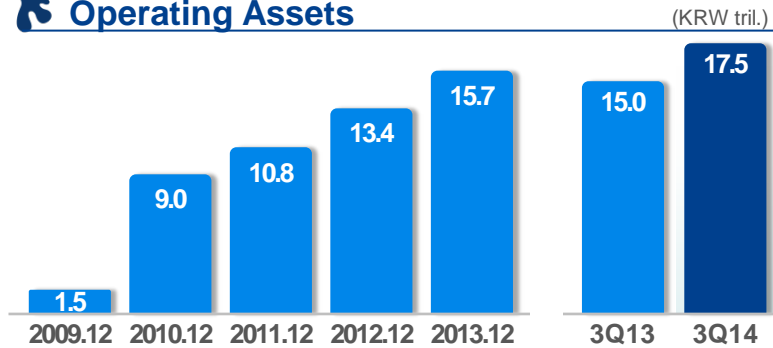
Condensed I/S & Key Financial Indices

(KRW bil.)	3Q14 (Acc.)	3Q13 (Acc.)	YoY%	3Q14	2Q14	QoQ%
Total Income	1,669.7	1,832.0	-8.9	551.7	565.8	-2.5
Net Premium Income	1,081.9	1,279.3	-15.4	351.5	370.4	-5.1
Net Investment Income	556.2	523.6	6.2	186.8	187.3	-0.3
Special Account/Others	31.7	29.1	8.8	13.4	8.2	63.8
Policy Reserve Write Back(Δ)	1,573.6	1,733.4	-9.2	518.5	530.6	-2.3
Earnings before Income Tax	96.1	98.6	-2.5	33.2	35.2	-5.6
Net Income	68.1	76.3	-10.8	26.9	19.5	38.1
Solvency Margin Ratio	249.5%	261.9%	-12.4%p	249.5%	250.9%	-1.4%p
ROE	6.6%	7.7%	-1.1%p	6.6%	6.1%	0.5%p
ROA	0.4%	0.6%	-0.2%p	0.4%	0.4%	0.0%p

Note) ROE, ROA are calculated on a cumulative basis

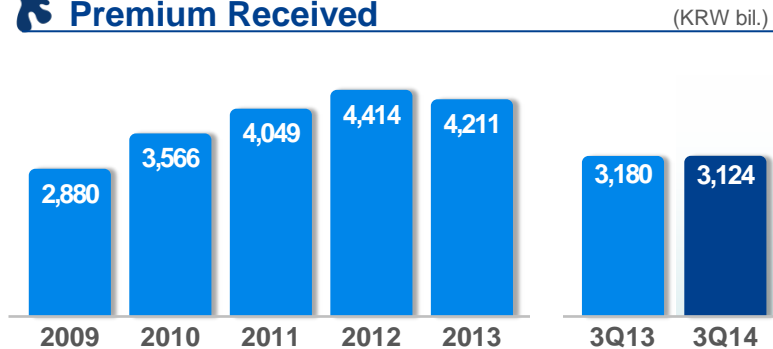
SFG Subsidiaries_Shinhan Life Insurance (2)

Operating Assets



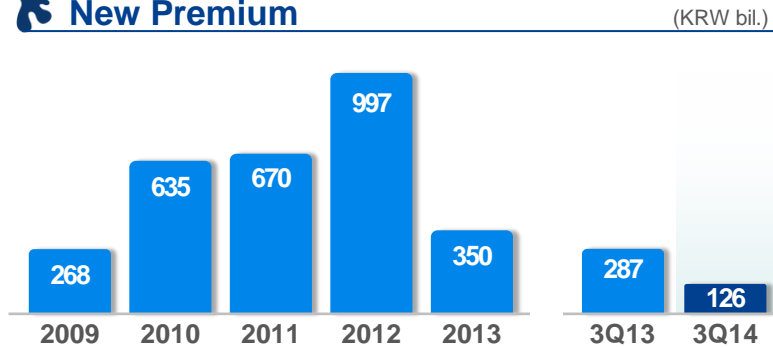
Note) Excluding Retirement Pension

Premium Received



Note) Excluding Retirement Pension

New Premium



Note) Excluding Retirement Pension

Operating Assets & Special Account Assets

(KRW bil.)	2014.9	2013.12	YTD%	2014.6	QoQ%
Operating Assets	17,473.8	15,684.5	11.4	16,838.1	3.8
Fixed Income	8,944.9	8,482.1	5.5	8,528.7	4.9
Loans	4,693.9	4,160.1	12.8	4,730.7	-0.8
Equities	94.8	90.7	4.6	92.8	2.2
Cash & Deposits	1,177.3	916.6	28.4	1,285.0	-8.4
Others	2,562.9	2,035.0	25.9	2,201.0	16.4
Special Account	2,359.1	2,108.6	11.9	2,290.0	3.0

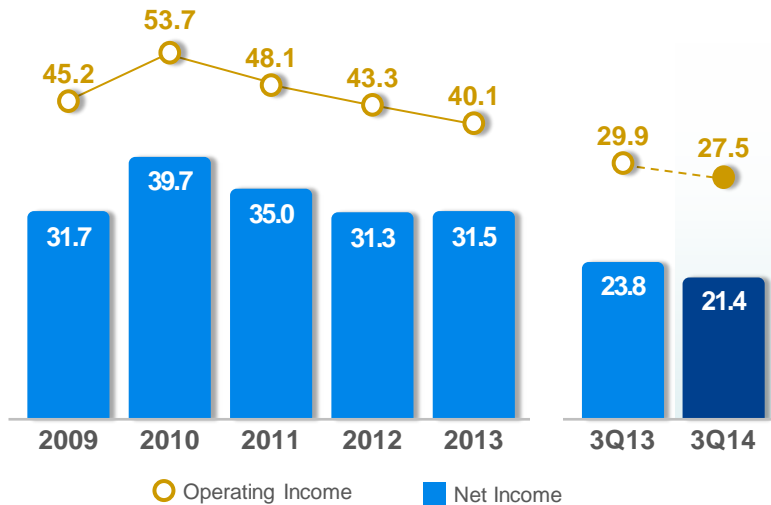
Premium Breakdown

(KRW bil.)	FY14	FY13			FY12				
		1Q	2Q	3Q	1Q	2Q	3Q	4Q	
Prem. Received	3,124	1,038	1,045	1,041	4,211	1,180	1,001	999	1,031
New Premium	126	50	41	35	350	206	41	39	63

Note) Excluding Retirement Pension

Net Income

(KRW bil.)



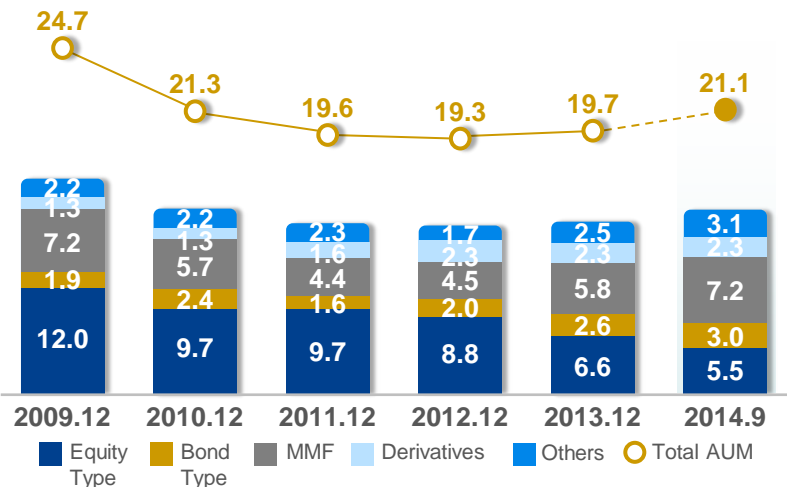
Condensed I/S & Key Financial Indices

(KRW bil.)	3Q14 (Acc.)	3Q13 (Acc.)	YoY%	3Q14	2Q14	QoQ%
Operating Revenue	67.3	73.9	-8.9	22.2	22.7	-2.2
Operating Expense	39.9	44.0	-9.4	13.3	13.3	-0.2
(G&A Expenses)	28.7	28.4	1.2	9.7	9.7	0.3
Operating Income	27.5	29.9	-8.1	8.9	9.4	-5.1
Net Income	21.4	23.8	-10.1	7.0	7.1	-0.6
ROE	19.1%	22.2%	-3.1%p	19.1%	19.4%	-0.3%p

Note) ROE is calculated on a cumulative basis

Assets Under Management

(KRW tril.)



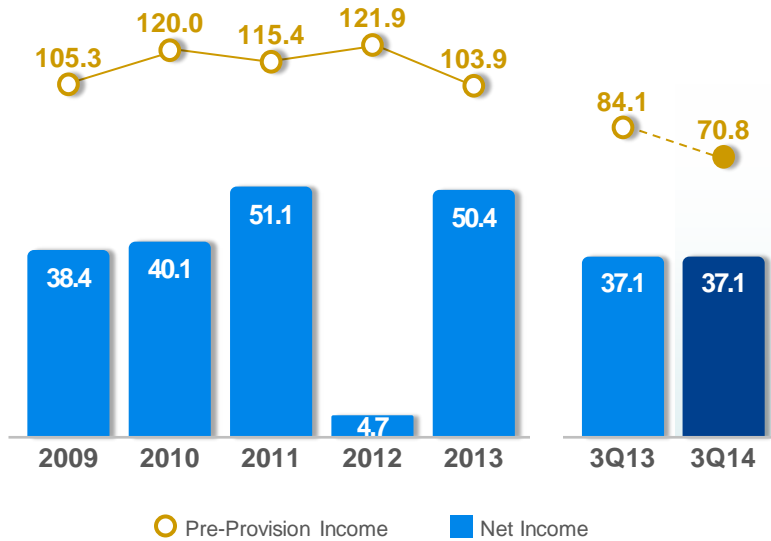
Assets Under Management

(KRW tril.)	2014.9	2013.12	YTD%	2014.6	QoQ%
Total AUM	21.1	19.7	6.9	19.9	6.0
Equity Type	5.5	6.6	-16.2	5.3	3.6
Bond Type	3.0	2.6	18.3	3.1	-3.4
MMF	7.2	5.8	23.8	6.2	15.1
Derivatives	2.3	2.3	-1.4	2.5	-8.4
Others	3.1	2.5	23.9	2.7	13.9

Note) Excluding discretionary accounts

Net Income

(KRW bil.)



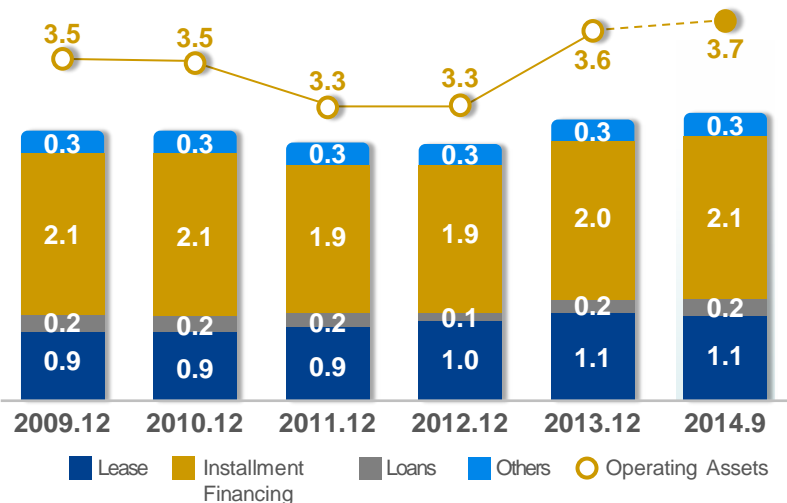
Condensed I/S & Key Financial Indices

(KRW bil.)	3Q14 (Acc.)	3Q13 (Acc.)	YoY%	3Q14	2Q14	QoQ%
Operating Revenue	221.3	244.0	-9.3	57.9	90.2	-35.8
Operating Expense	150.4	159.9	-5.9	38.1	61.0	-37.5
(Interest Expense)	83.6	88.4	-5.5	27.4	27.9	-1.6
(G&A Expenses)	23.0	17.9	28.7	6.4	9.1	-29.9
Pre-Provision Income	70.8	84.1	-15.8	19.8	29.2	-32.2
Provision for Credit Losses	23.7	36.0	-34.1	9.8	6.6	48.2
Net Income	37.1	37.1	0.1	7.9	17.6	-55.3
ROE	9.2%	10.1%	-0.9%p	9.2%	11.0%	-1.8%p
ROA	1.3%	1.4%	-0.1%p	1.3%	1.6%	-0.3%p

Note) ROE, ROA are calculated on a cumulative basis

Operating Assets

(KRW tril.)



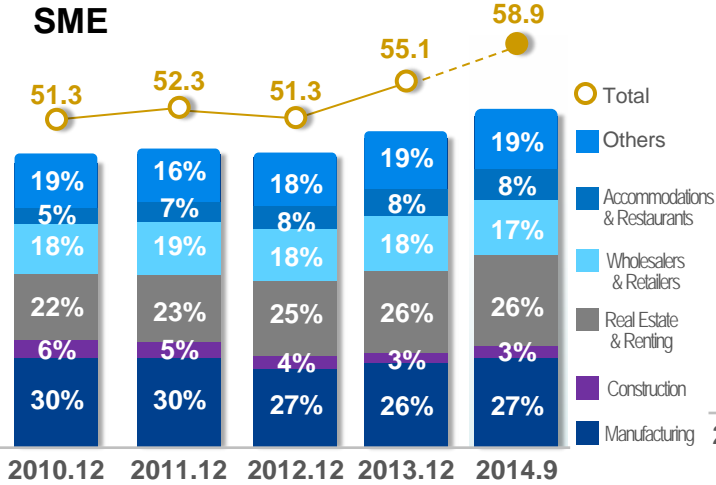
Operating Assets

(KRW tril.)	2014.9	2013.12	YTD%	2014.6	QoQ%
Operating Assets	3.7	3.6	2.3	3.6	3.1
Lease	1.1	1.1	-2.3	1.1	-2.2
Installment Financing	0.2	0.2	16.8	0.2	-4.7
Loans	2.1	2.0	4.0	1.9	7.5
Others	0.3	0.3	-1.2	0.3	0.6

SHB SME Loans

Loans

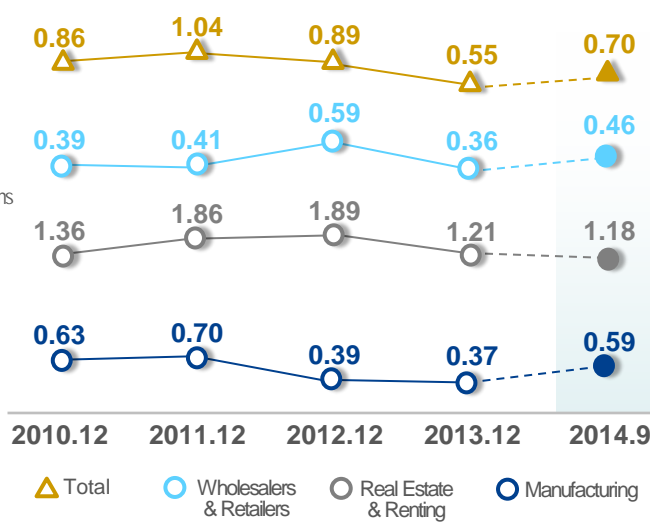
(KRW tril.)



Note) SME Loan by Borrowers as of September 30, 2014
: SOHO 51%, Registered 24%, Unregistered 25%

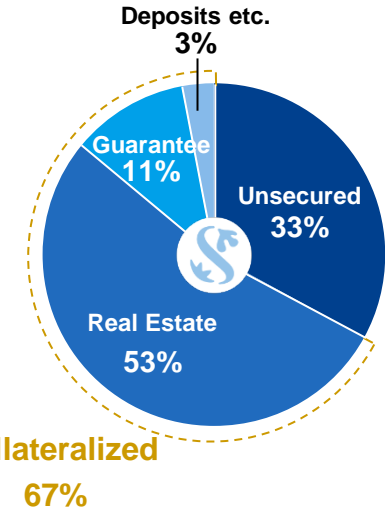
Delinquency

(%)

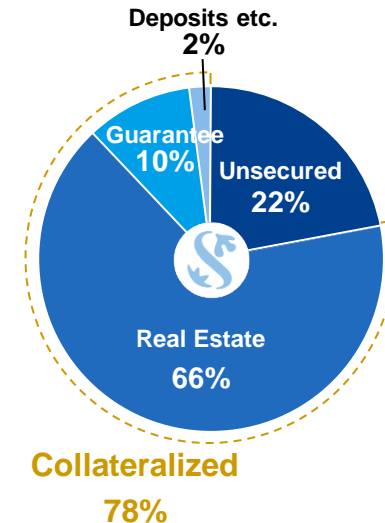
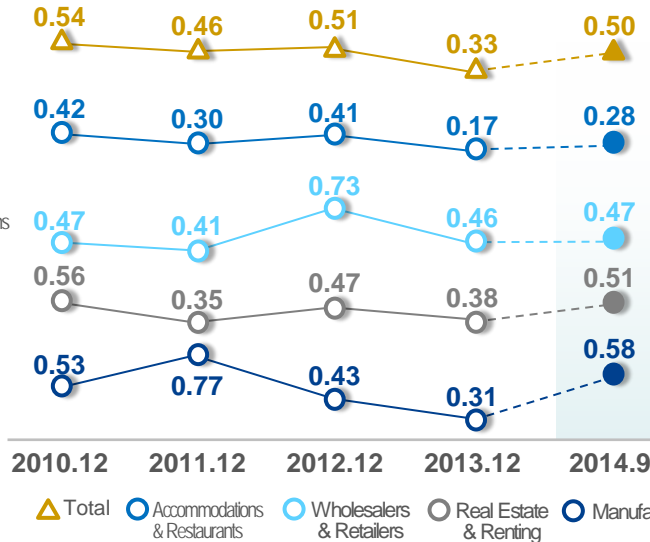
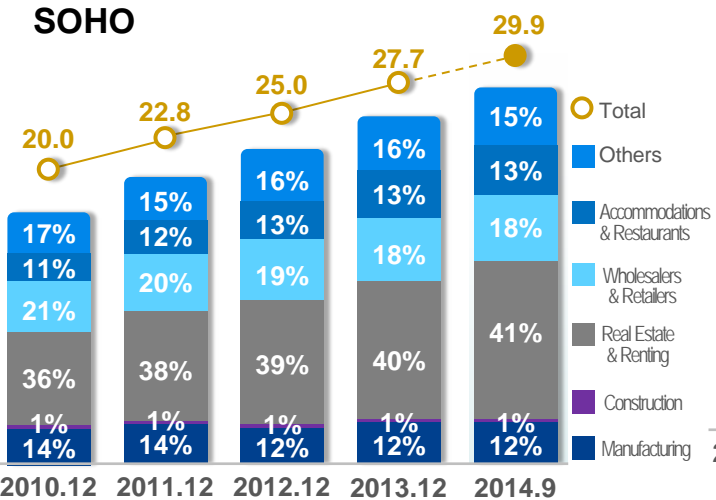


Collateral

(%)

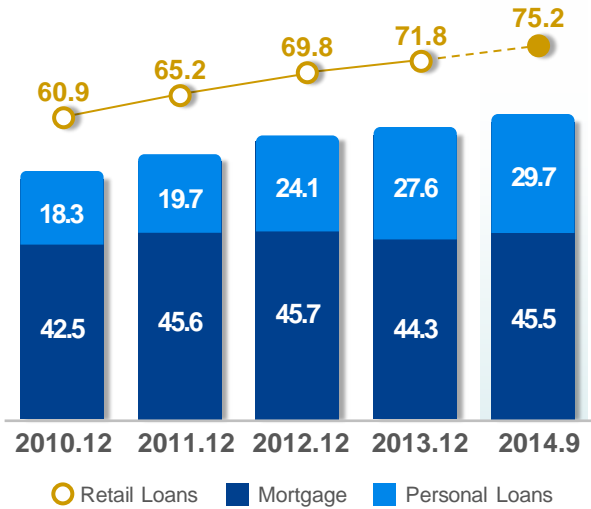


SOHO



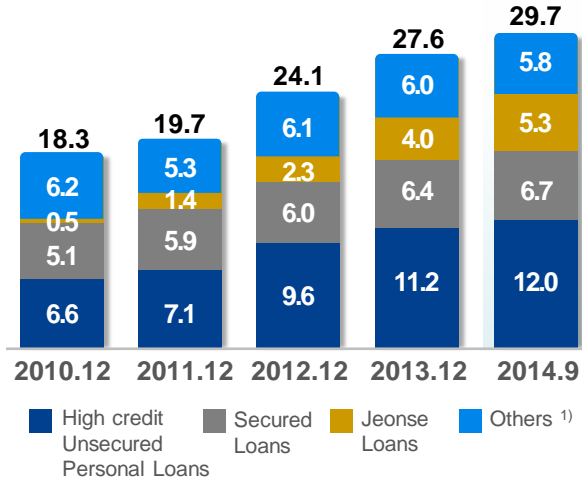
SHB Retail Loans

Loans (KRW tril.)

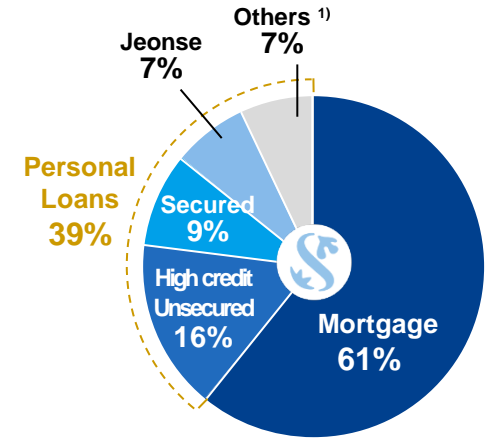


Retail Personal Loans (KRW tril.)

Note 1) Including unsecured personal loans, collective loans, home equity loans etc.



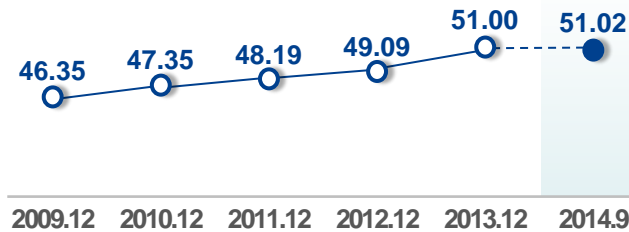
Loan Composition



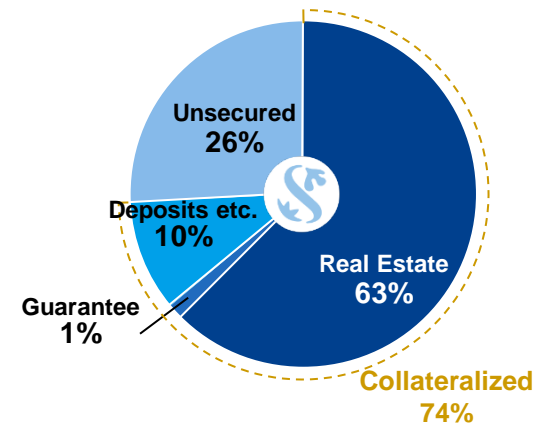
Delinquency (%)



LTV (%)



Collateral (%)



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