

# Shinhan Bank implements “Mobile stores to elderly customers” service

- Visit the welfare center on the 25th of every month to provide financial services and financial education to elderly customers
- To improve financial accessibility for the financially underprivileged, service areas will be expanded nationwide in the future.

Starting with the Yangcheon Senior Welfare Center's mobile store service, Shinhan Bank will provide a "Mobile stores to elderly customers" service.

The Mobile stores to elderly customers will visit welfare centers in Seoul and the Seoul metropolitan area on the 25th of every month to provide senior customers with various financial services such as ▲ pension-related tasks such as pension receipt ▲ new and reissued bank accounts ▲ card-related tasks, experience digital devices such as smart kiosks, and financial education to prevent voice phishing.

The operating hours of the " Mobile stores to elderly customers" are from 10 a.m. to 3 p.m.

After that, he will visit other welfare centers in the Seoul metropolitan area sequentially. Through this, Shinhan Bank plans to gradually increase financial accessibility for the underprivileged in digital finance such as the elderly.

Customers of Yangcheon Senior Welfare Center, where the Mobile stores to elderly customers visited for the first time, responded positively, saying, "It is convenient to come directly from the bank and easily withdraw pensions and ask questions about banking."

